



NCI State Report: Arkansas

2009-10

National Association of State Directors of Developmental
Disabilities Services

Human Services Research Institute



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Overview of NCI

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

For a complete list of NCI states in 2009-10 and for a complete list of NCI indicators, visit www.nationalcoreindicators.org.

Purpose of this Report

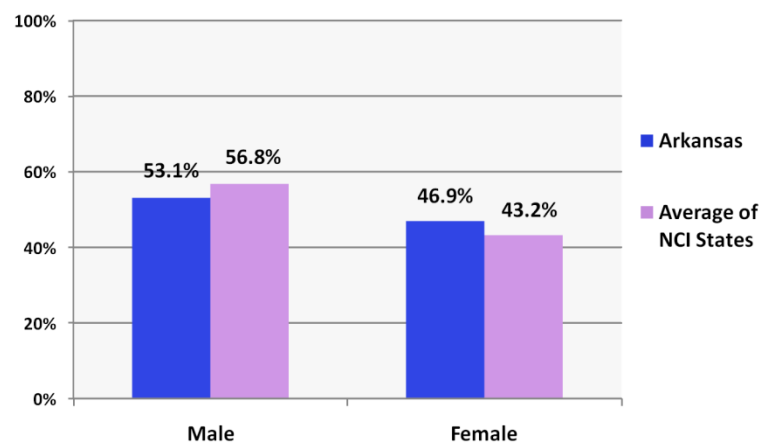
This report is intended to provide states a look at their NCI data compared to the average of all other participating NCI states in a reasonably sized and easy to review format. For 2009-2010, the "Average of all NCI states" figure includes data from 16 states, Orange County, CA, and the District of Columbia. This State Report will not replace the annual NCI Consumer Survey Report.

It should be noted that this report only contains data from the 2009-10 Consumer Survey. Future State Reports will include all NCI data (e.g., Family Survey data, Staff stability data, etc.) collected during that year.

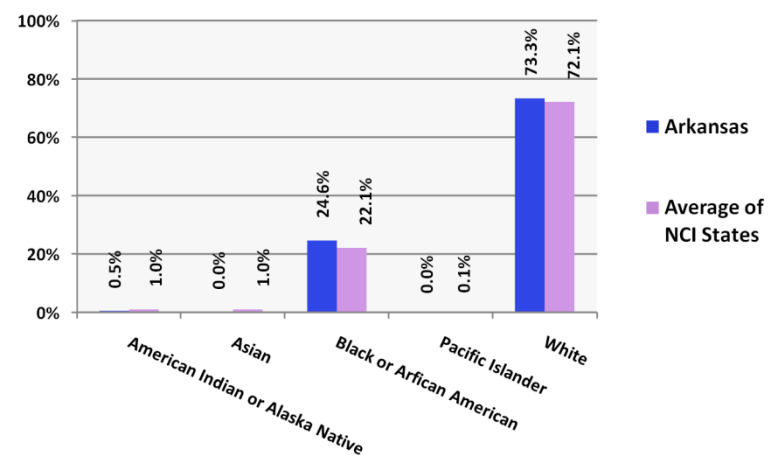
Arkansas has been a NCI State since 2005-06. Arkansas's NCI Contact Lead, Cindy Young, is the Licensure and Certification Manager, Development Disabilities Services. In 2009-10, Arkansas conducted 392 Consumer Surveys.

Results

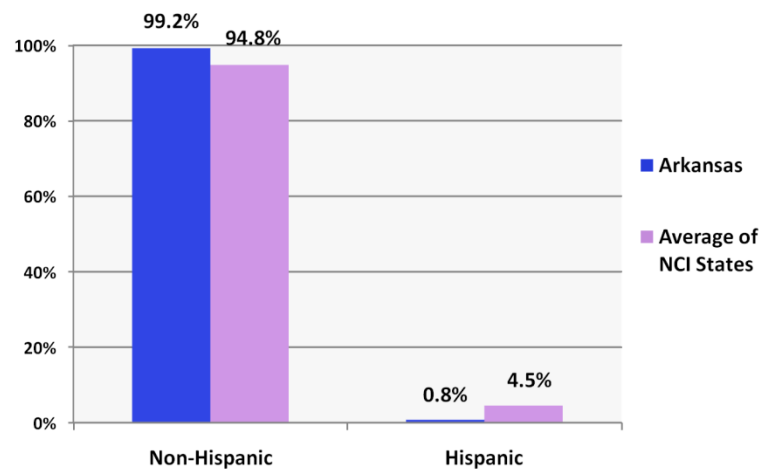
Consumer's Gender



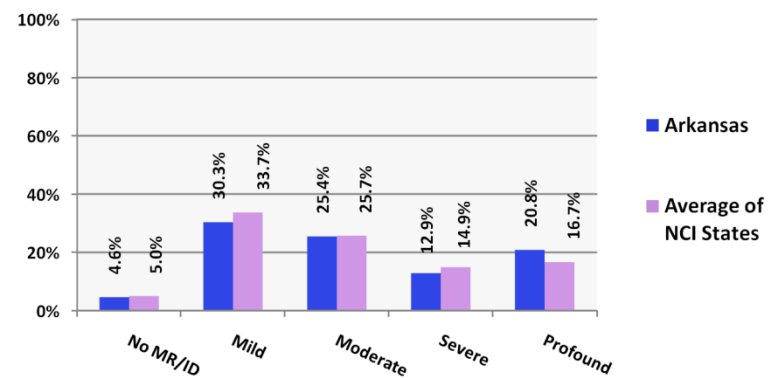
Consumer's Race



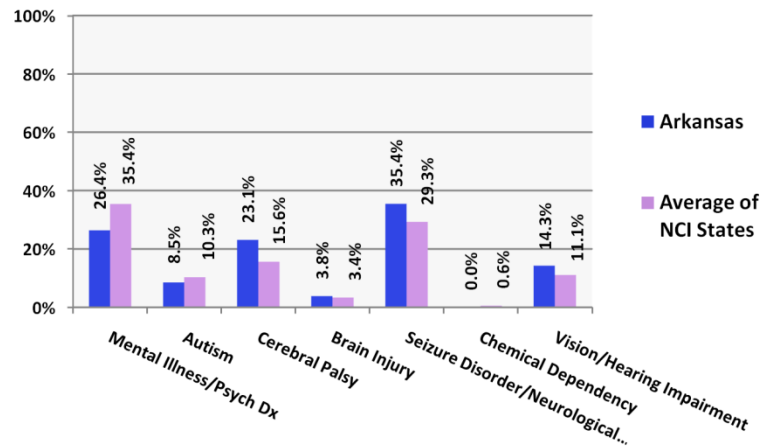
Consumer's Ethnicity



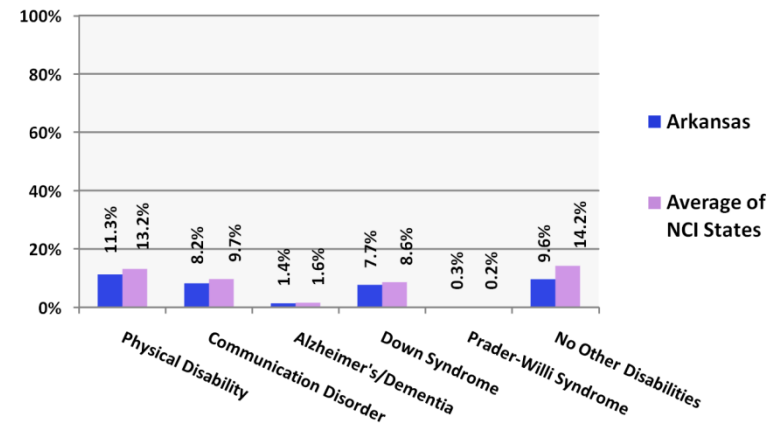
Consumer's Level of MR/ID



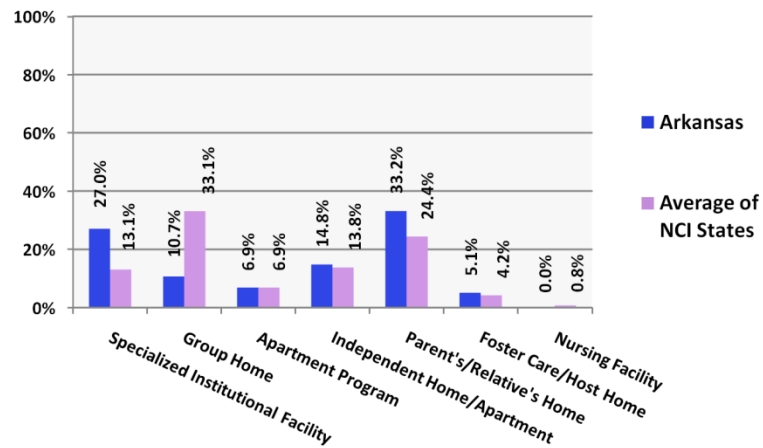
Other Disabilities Consumer Has



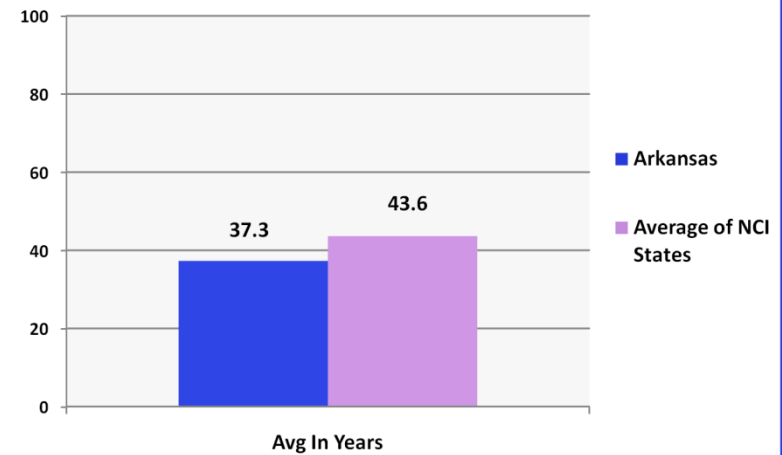
Other Disabilities Consumer Has



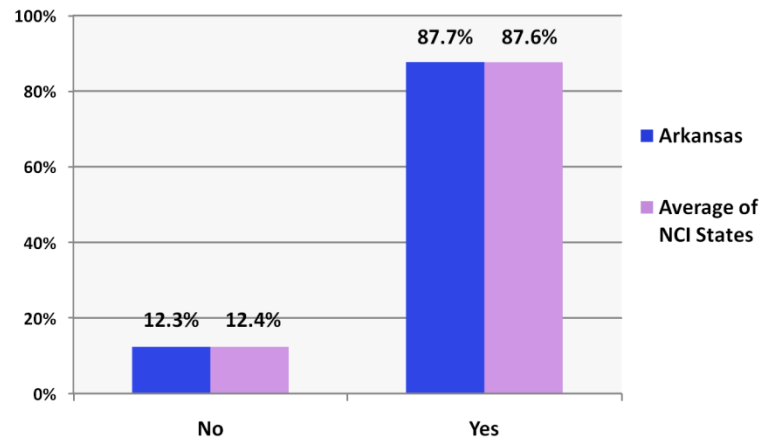
Type of Residence Consumer Is In



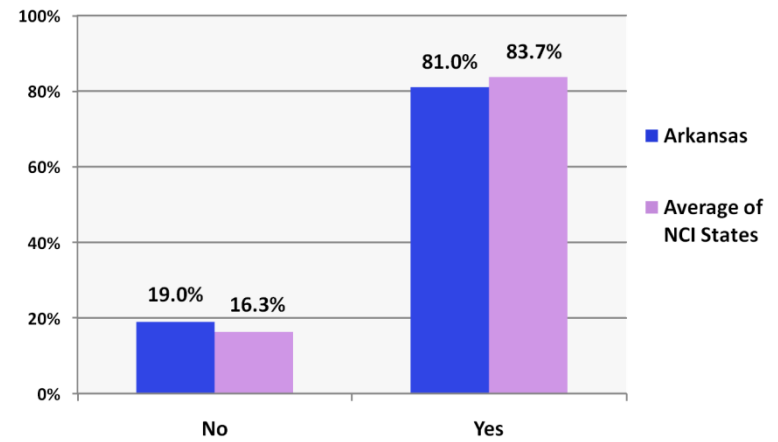
Consumer's Age



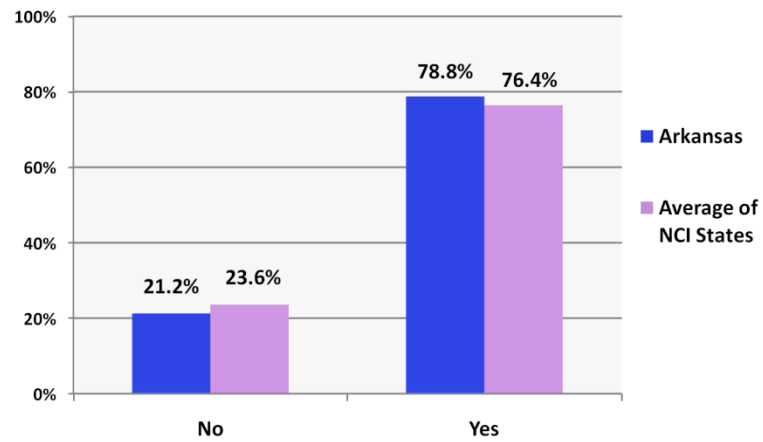
Consumer Went Shopping In the Past Month



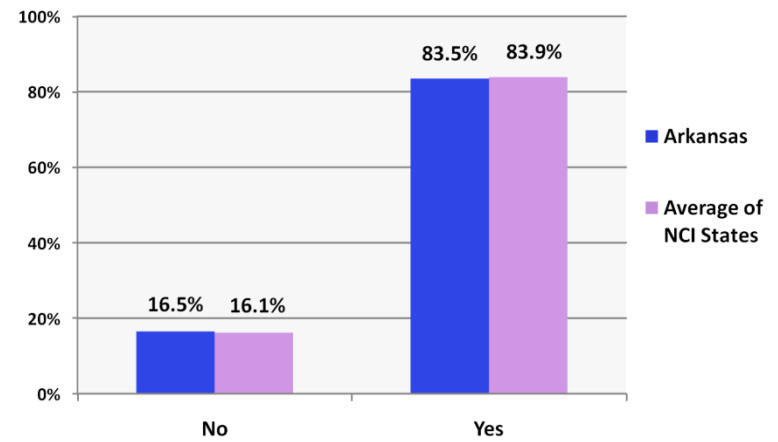
Consumer Went Out On Errands/Appointments In the Past Month



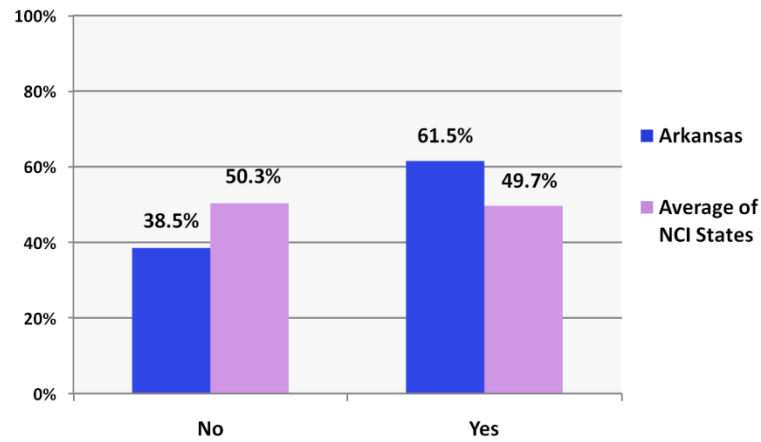
Consumer Went Out For Entertainment In the Past Month



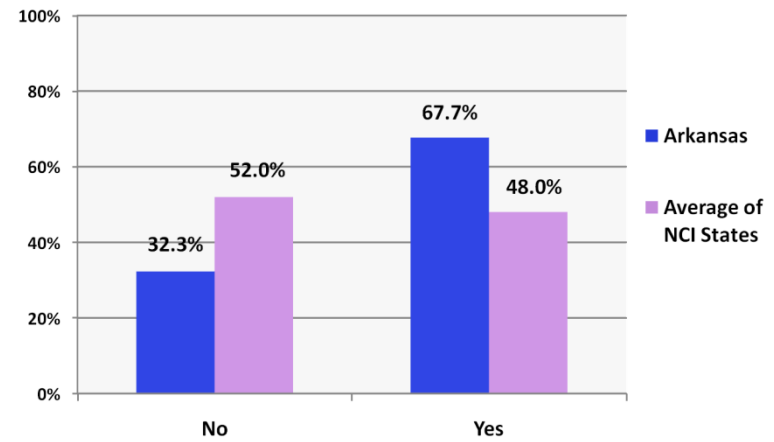
Consumer Went Out To a Restaurant/Coffee Shop In the Past Month



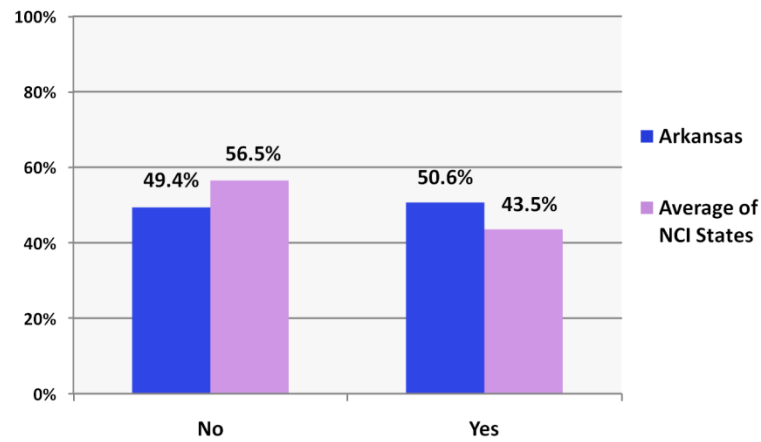
Consumer Went Out To a Religious Service/Spiritual Practice In the Past Month



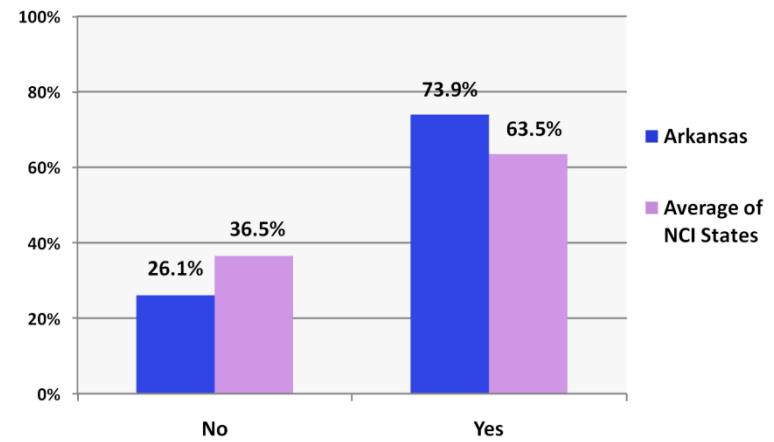
Consumer Went Out For Exercise In the Past Month



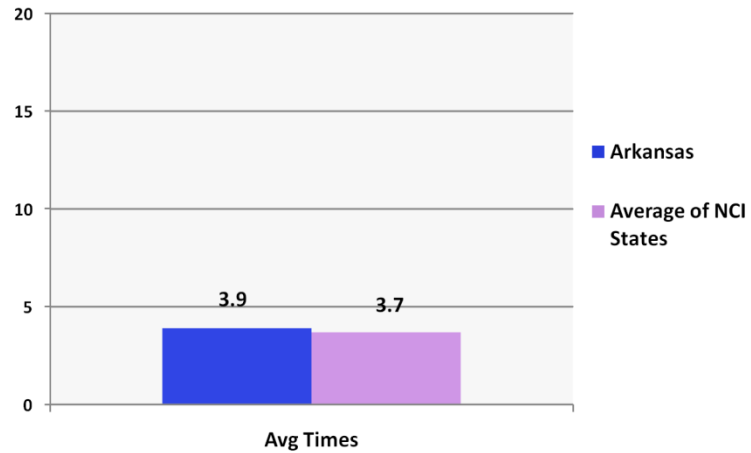
Consumer Went Away On a Vacation In the Past Year



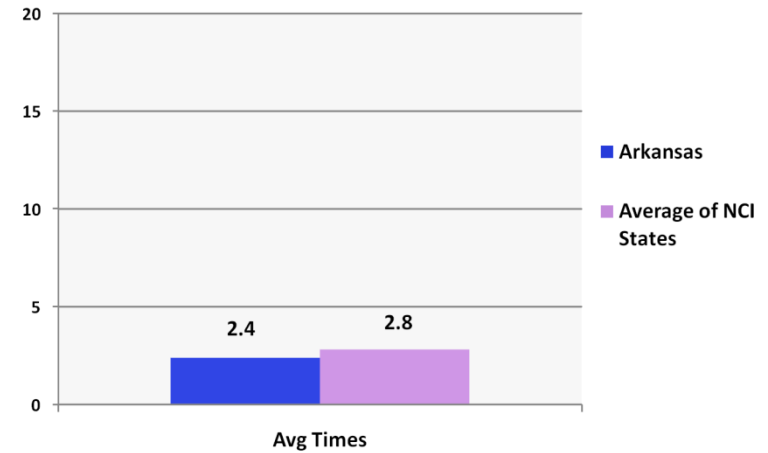
Consumer Talks With Neighbors



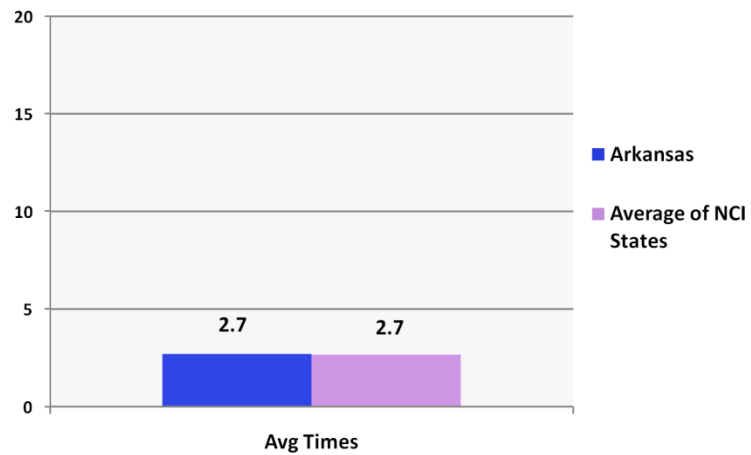
Number of Times Consumer Went Shopping In Past Month



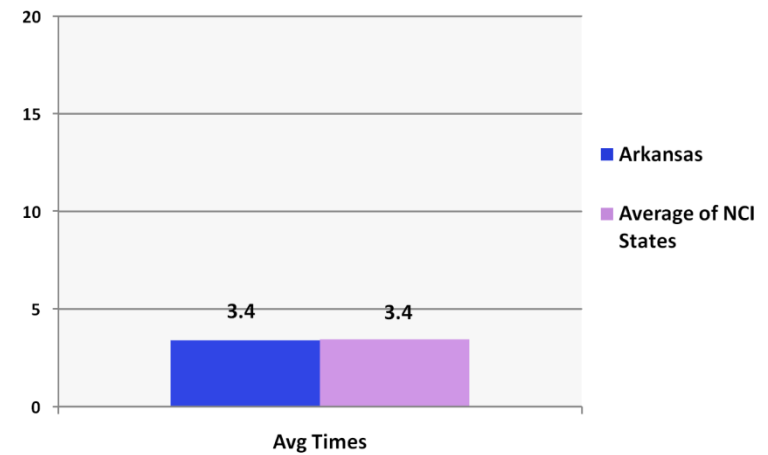
Number of Times Consumer Went on Errands In Past Month



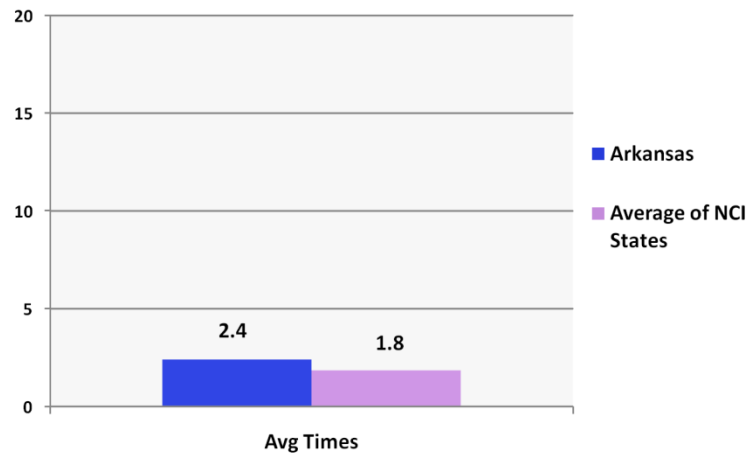
Number of Times Consumer Went Out For Entertainment In Past Month



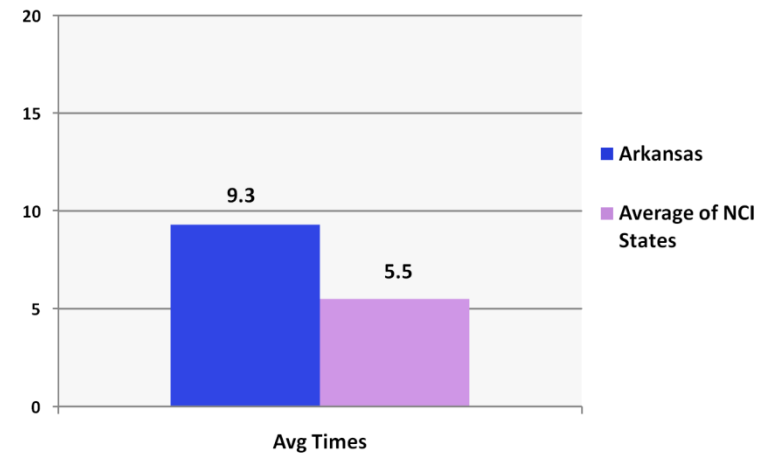
Number of Times Consumer Went Out To Eat In Past Month



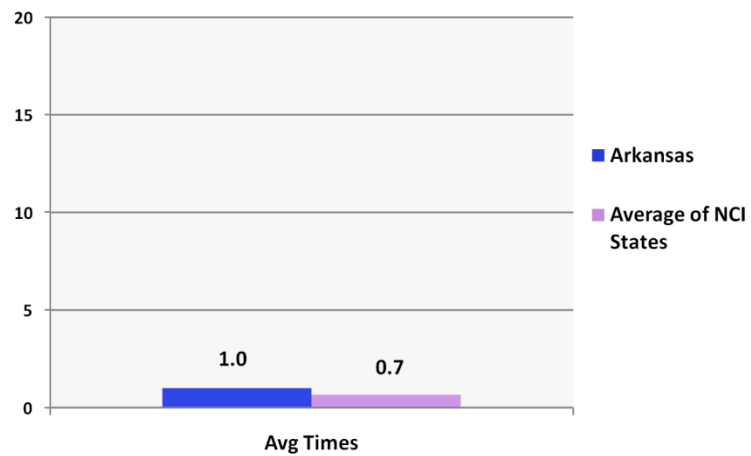
Number of Times Consumer Went To Religious Services In Past Month



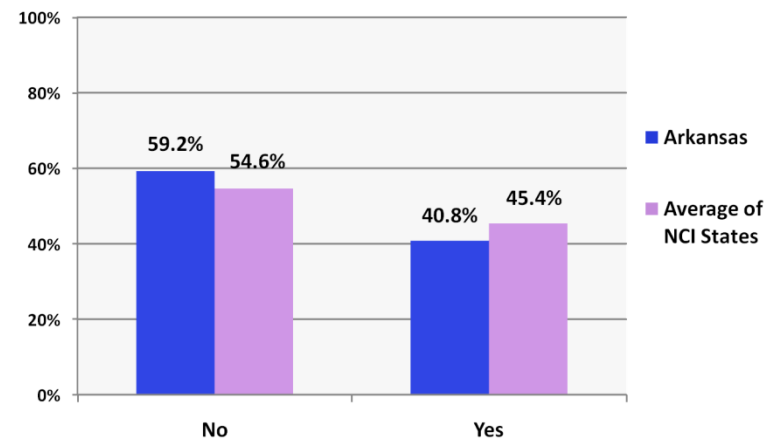
Number of Times Consumer Went Out To Exercise In Past Month



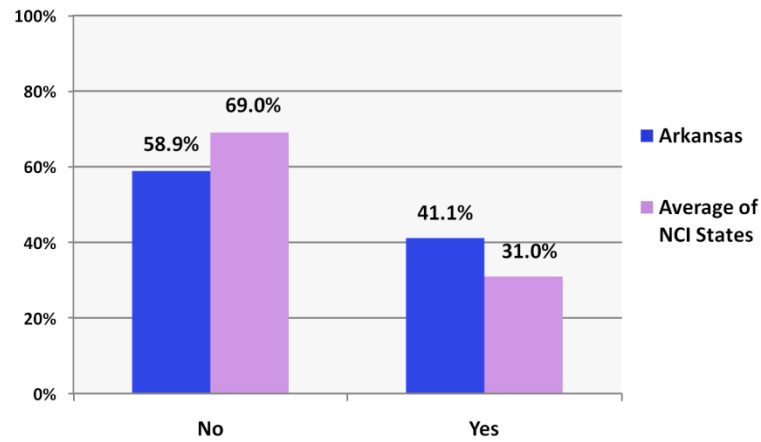
Number of Times Consumer Went On Vacation In Past Year



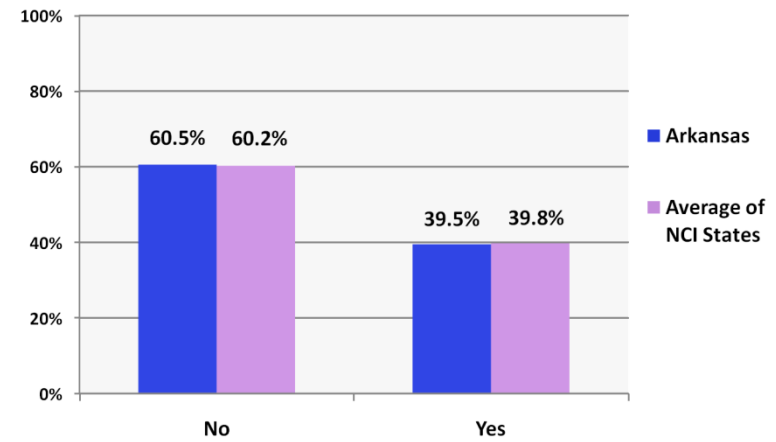
Consumer Chose the Place He/She Lives



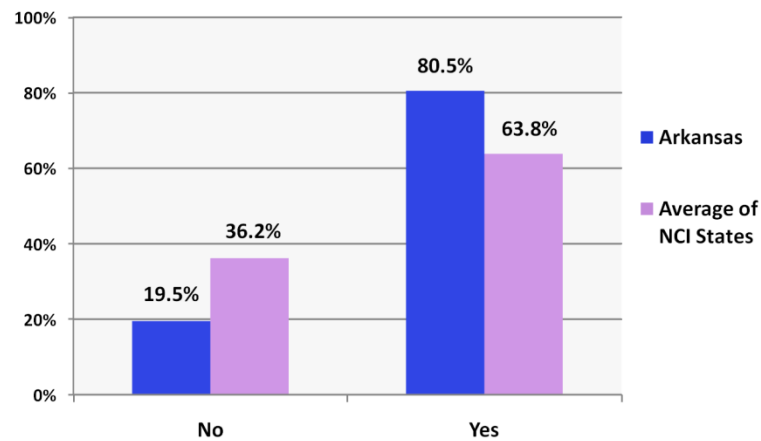
Consumer Visited More Than One Place Before Moving To Where He/She Lives Now



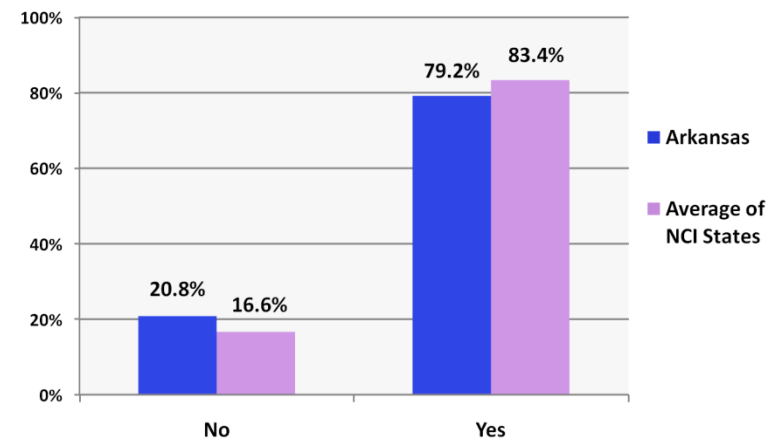
Consumer Chose the People He/She Lives With



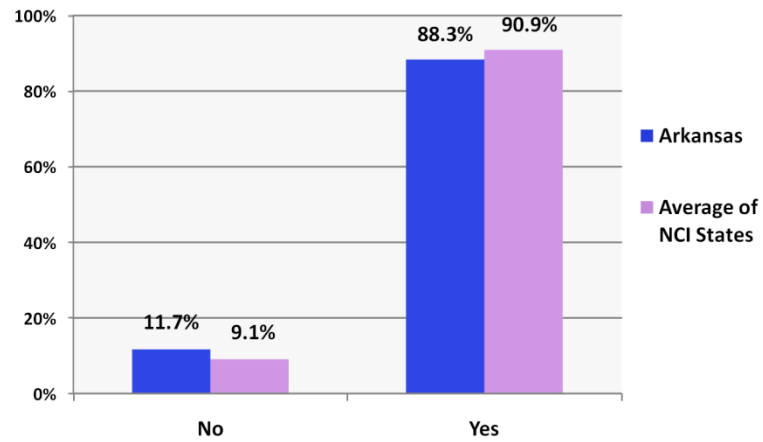
Consumer Chose Who Helps Him/Her At Home



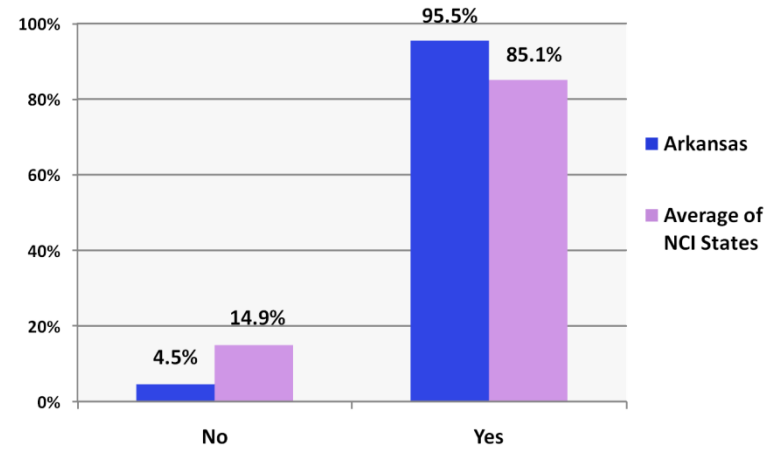
Consumer Decides Daily Schedule



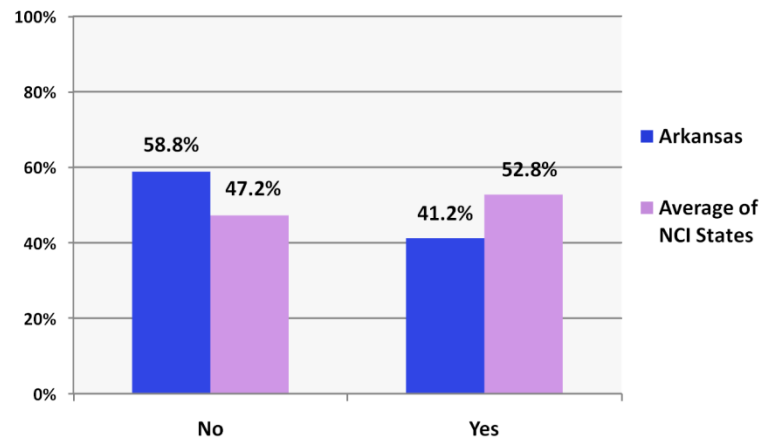
Consumer Decides How To Spend Free Time



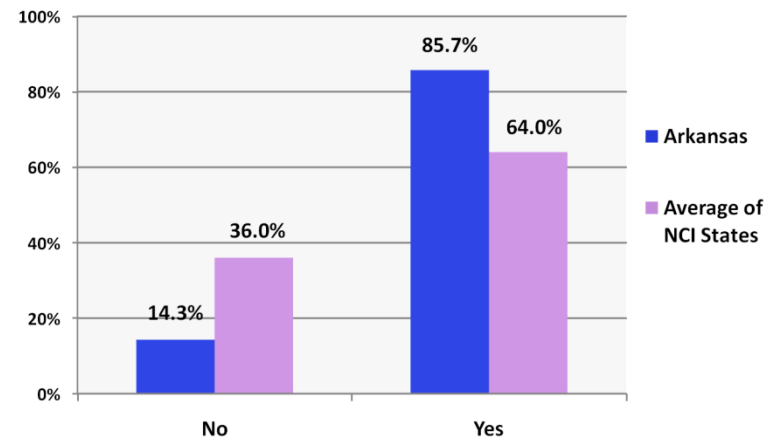
Consumer Chose Where He/She Works



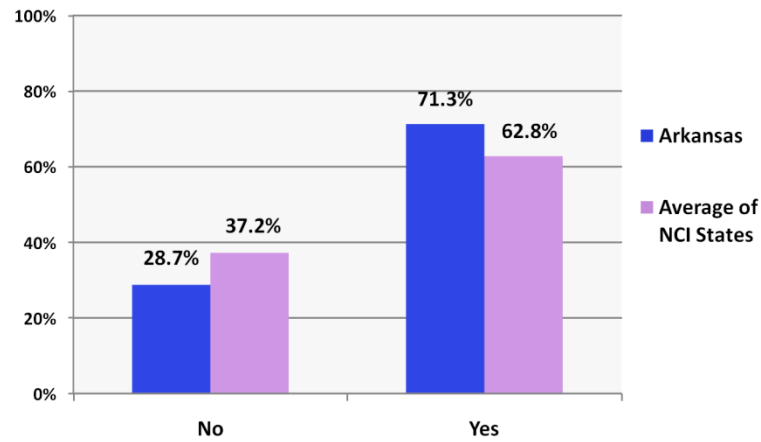
Consumer Visited More Than One Place Before Working Where He/She Does Now



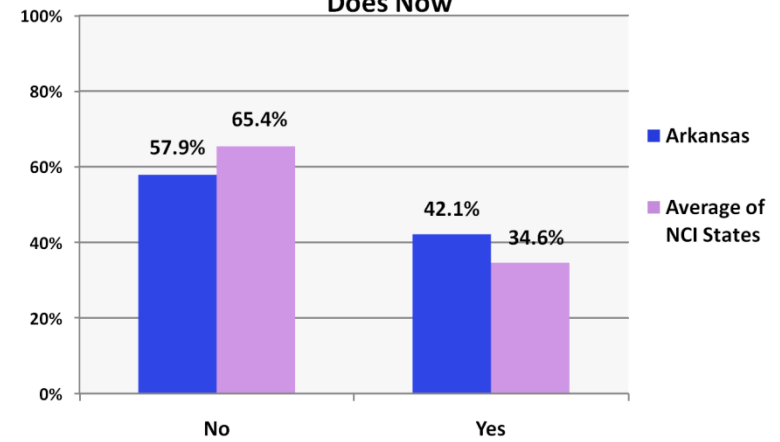
Consumer Chose Who Helps Him/Her At Work



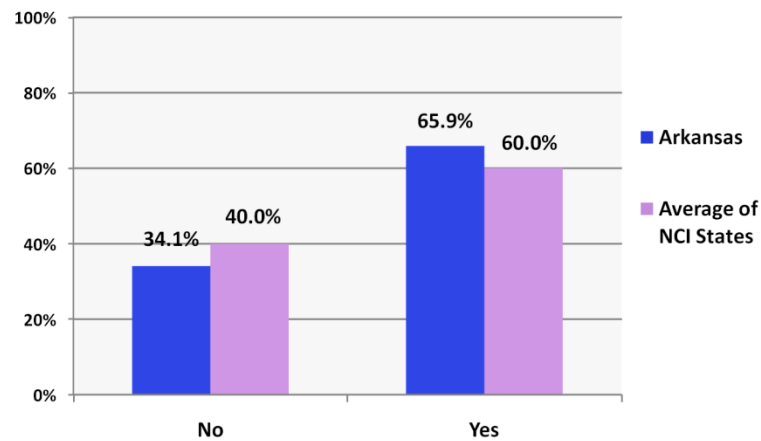
Consumer Chose Where He/She Goes During the Day



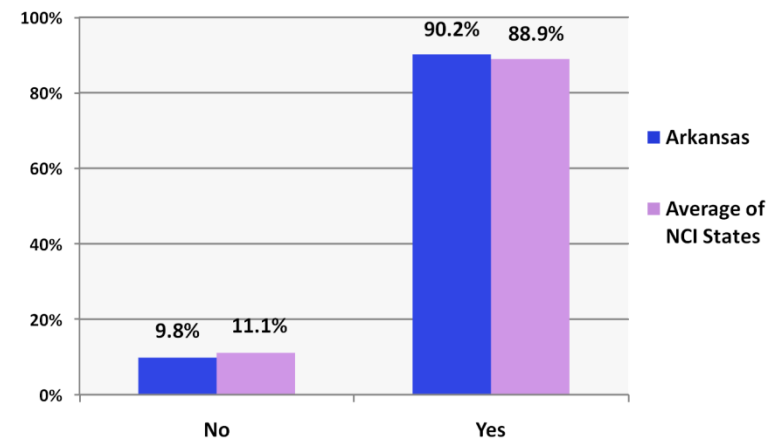
Consumer Visited More Than One Day Activity/Program Before Going Where He/She Does Now



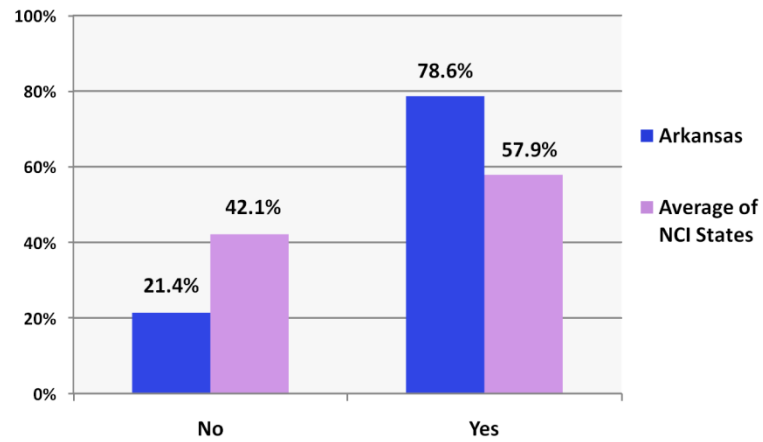
Consumer Chose Who Helps Him/Her During the Day



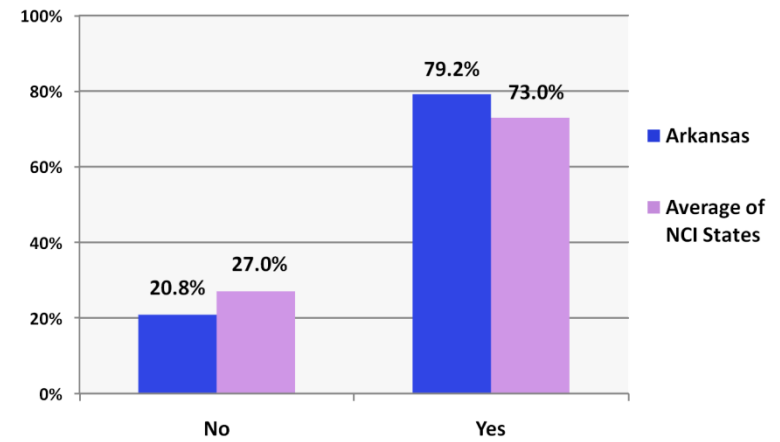
Consumer Chooses What To Buy With His/Her Spending Money



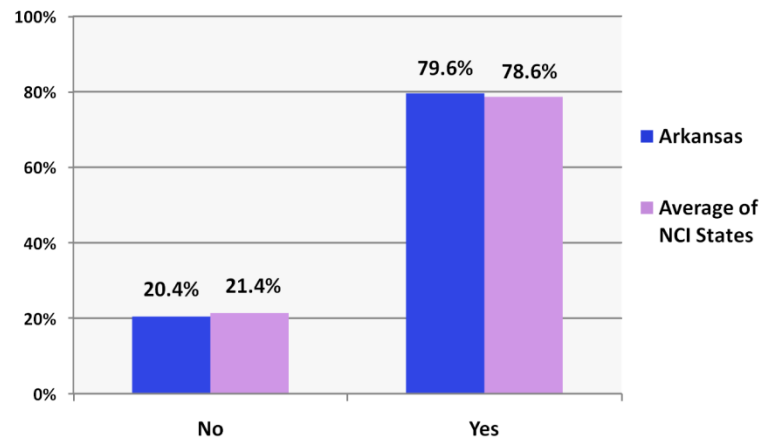
Consumer Chose His/Her Case Manager/Service Coordinator



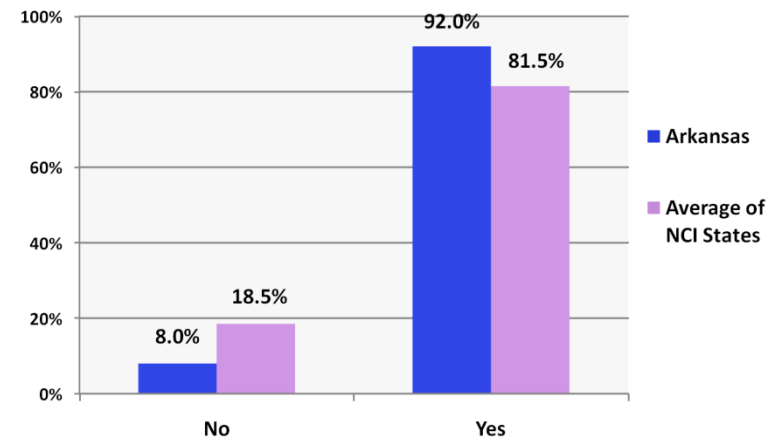
Consumer Has Friends Who Are Not Staff or Family



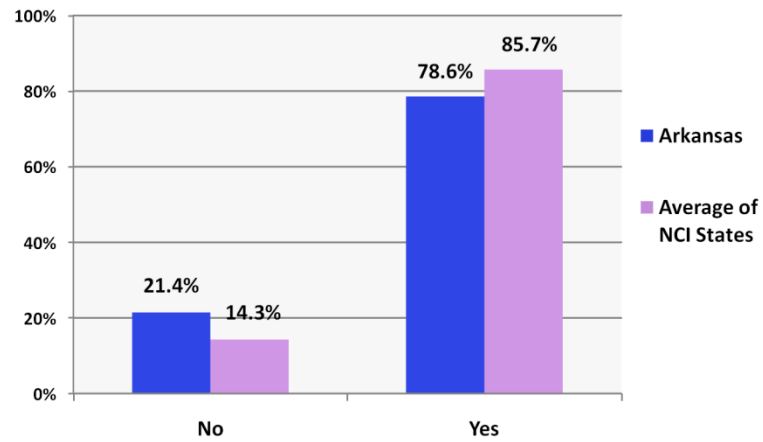
Consumer Has a Best Friend



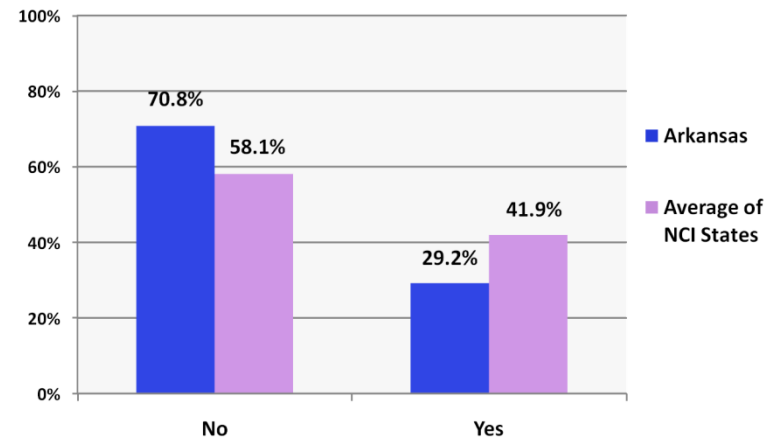
Consumer Can See Friends When He/She Wants To



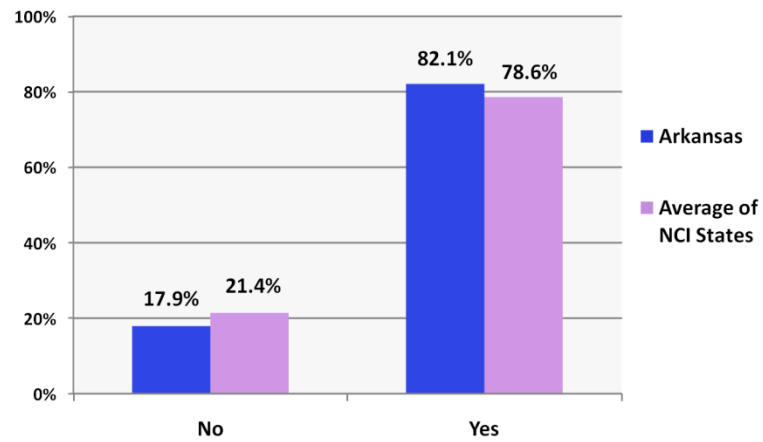
Consumer Can Go On Dates If He/She Wants To



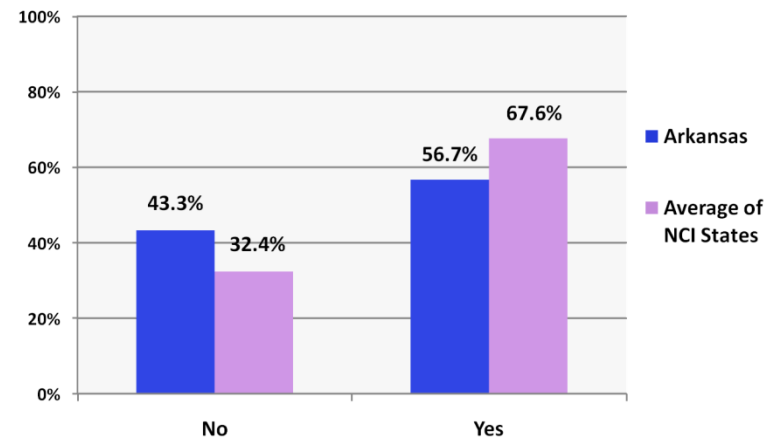
Consumer Feels Lonely



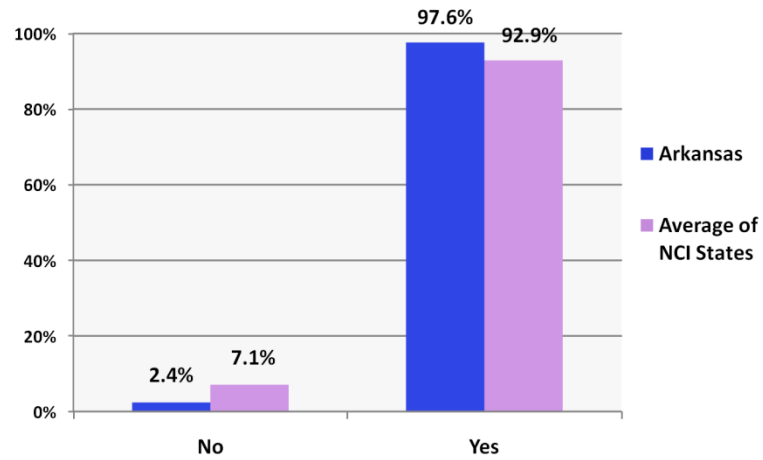
Consumer Can See Family When He/She Wants To



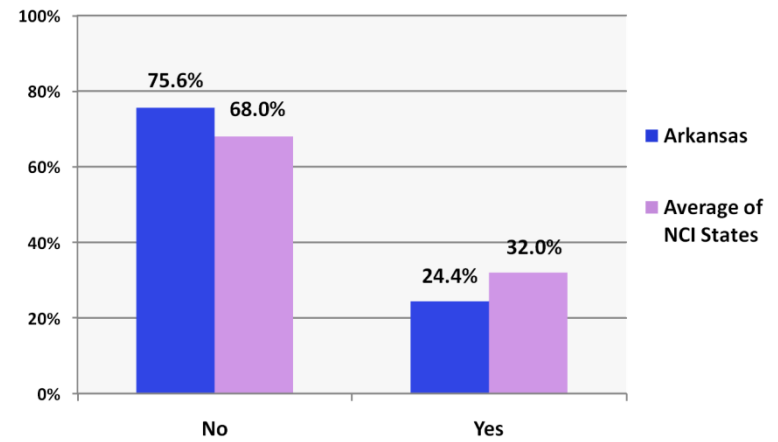
Consumer Gets To Help Other People



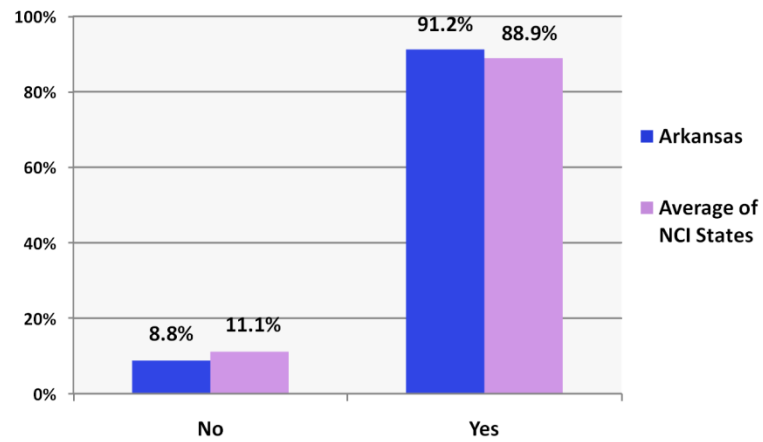
Consumer Is Satisfied With Job



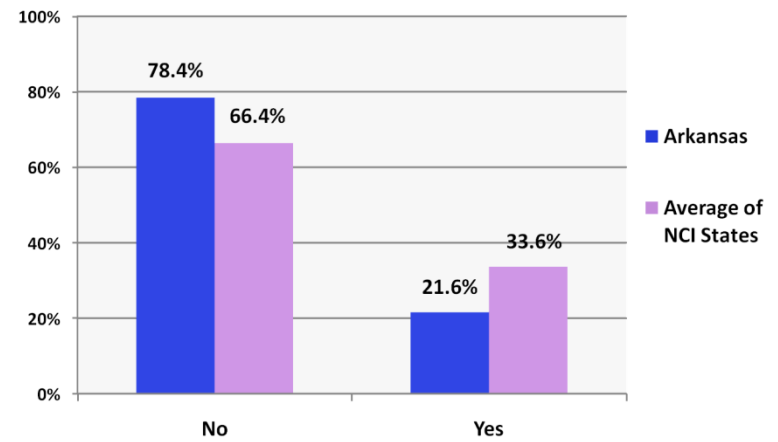
Consumer Would Like to Work Somewhere Else



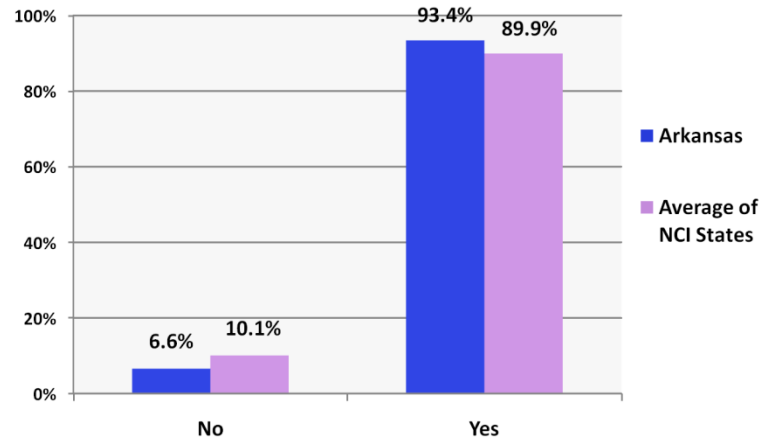
Consumer Is Satisfied With Day Program/Daily Activity



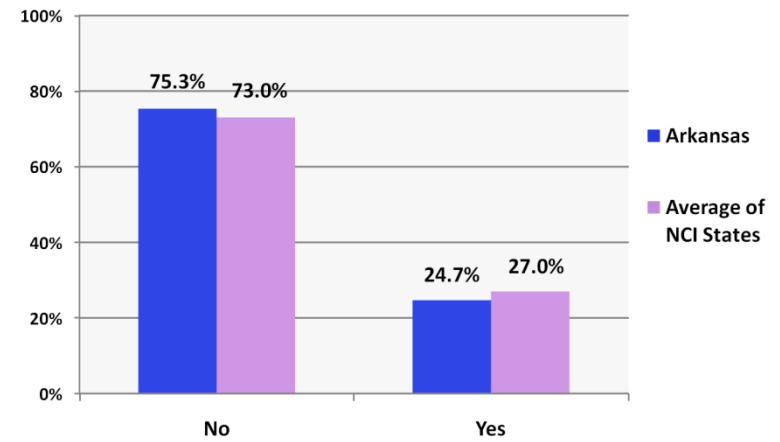
Consumer Would Like to Go to a Different Day Program/Daily Activity



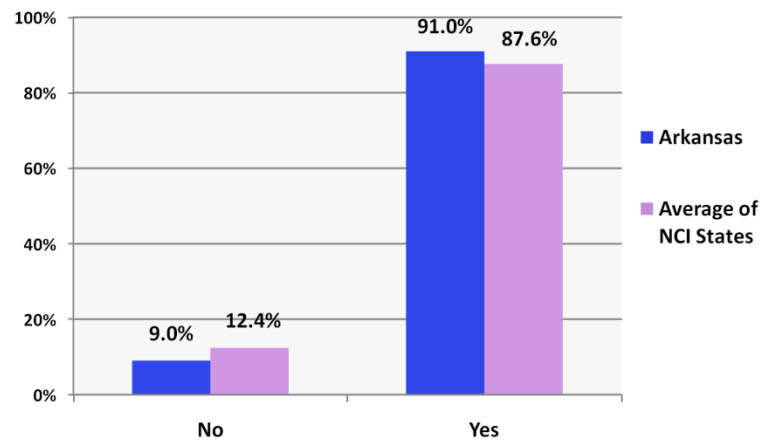
Consumer Likes Where He/She Lives



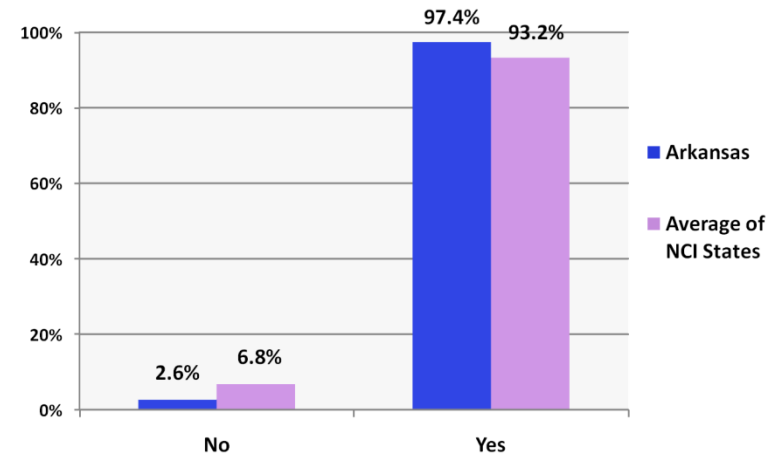
Consumer Would Like to Live Somewhere Else



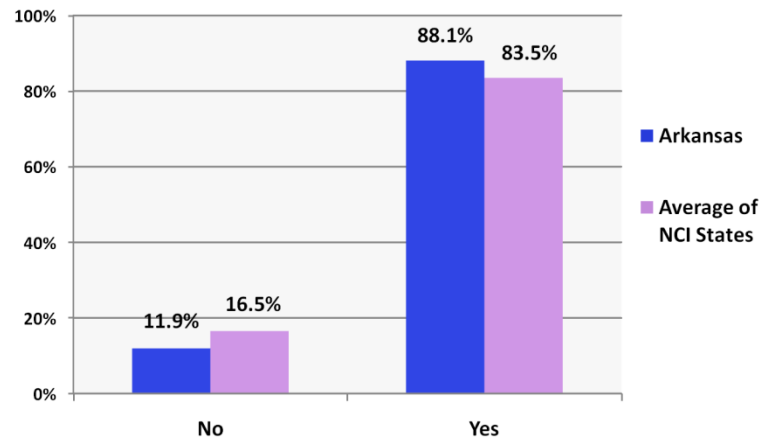
Consumer Likes His/Her Neighborhood



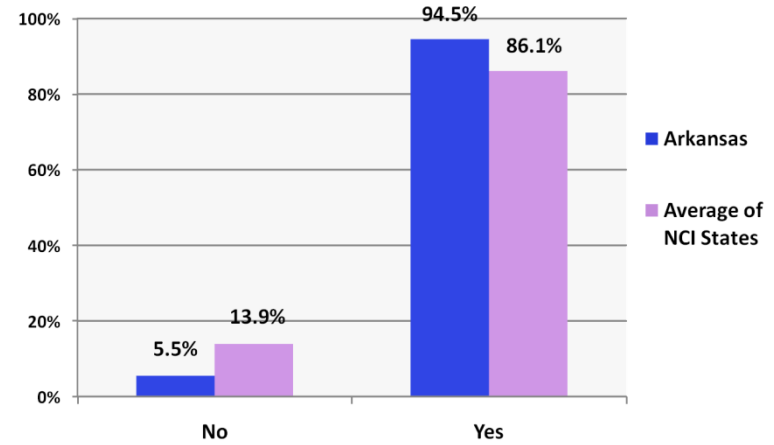
Consumer Has Met His/Her Case Manager/Service Coordinator



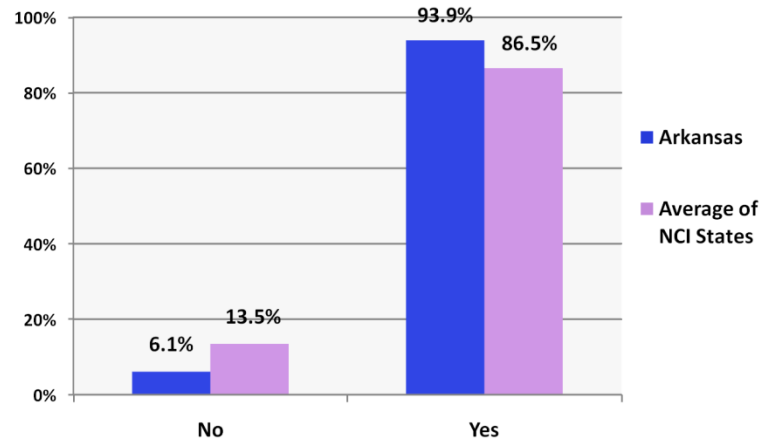
Consumer Helped Make His/Her Service Plan



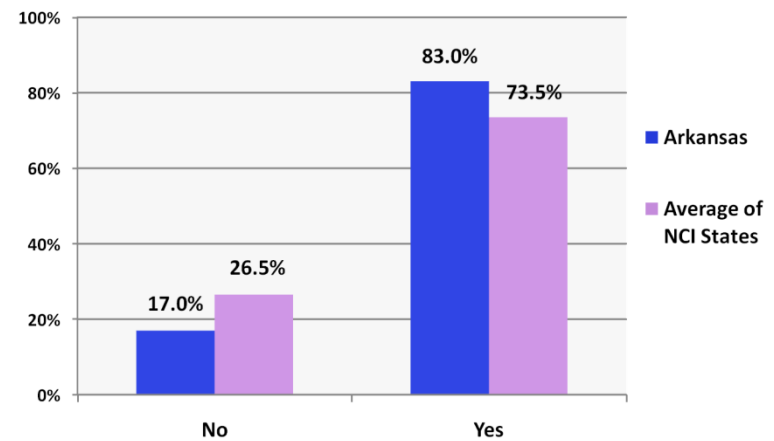
Consumer's Case Manager/Service Coordinator Asks What He/She Wants



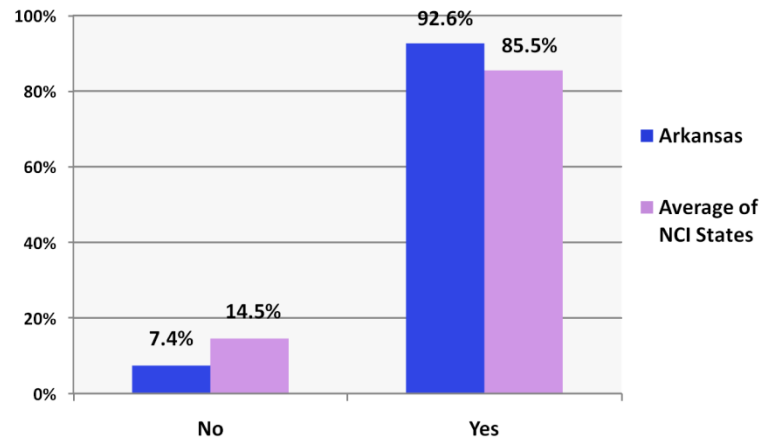
Consumer's Case Manager/Service Coordinator Helps Him/Her Get What He/She Needs



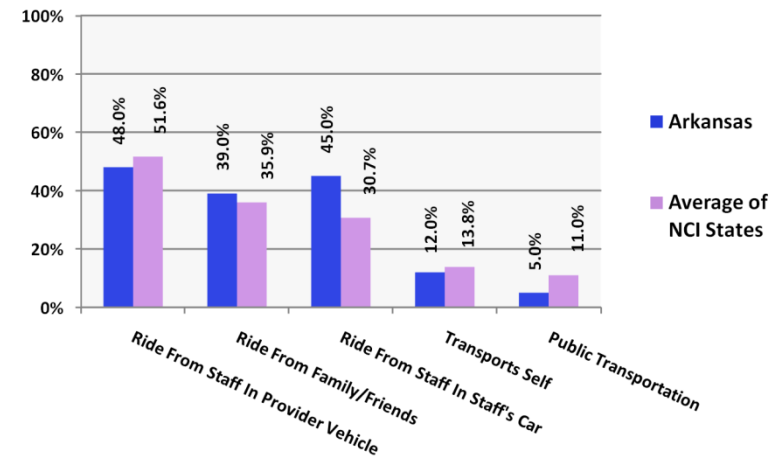
Consumer's Case manager/Service Coordinator Calls Him/Her Back Right Away



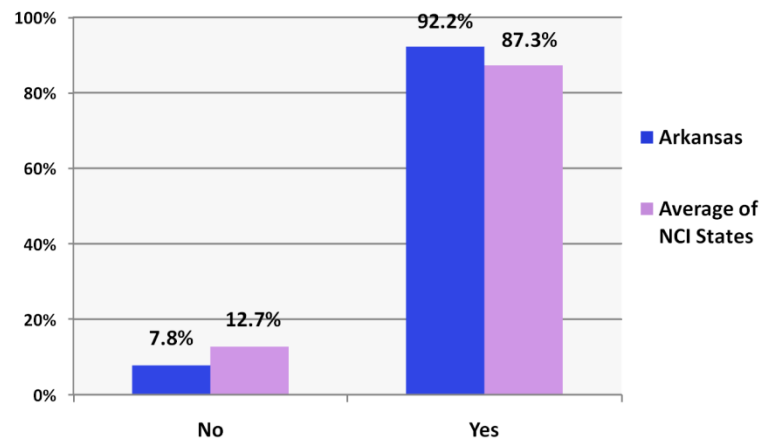
Consumer Always Has a Way To Get Where He/She Wants To



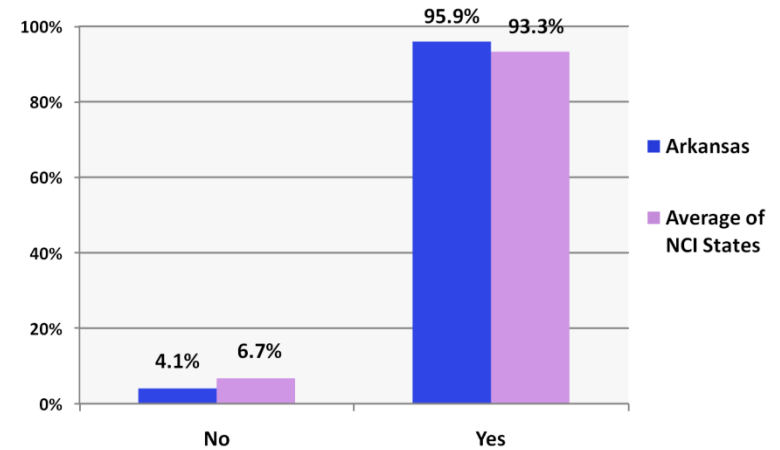
Consumer's Usual Way To Get Places



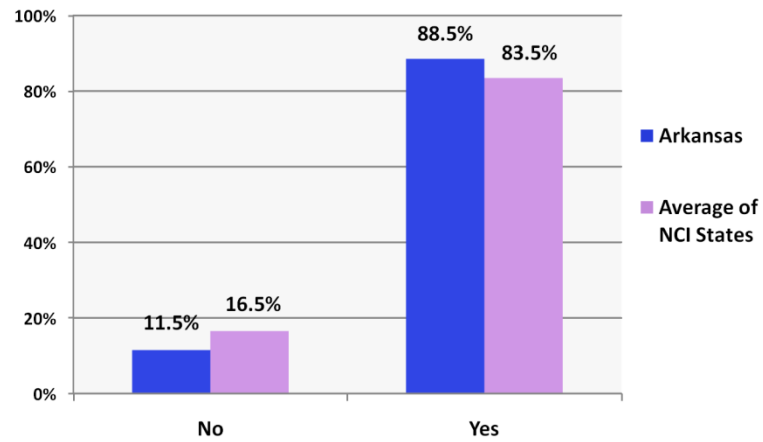
Consumer Gets the Services He/She Needs



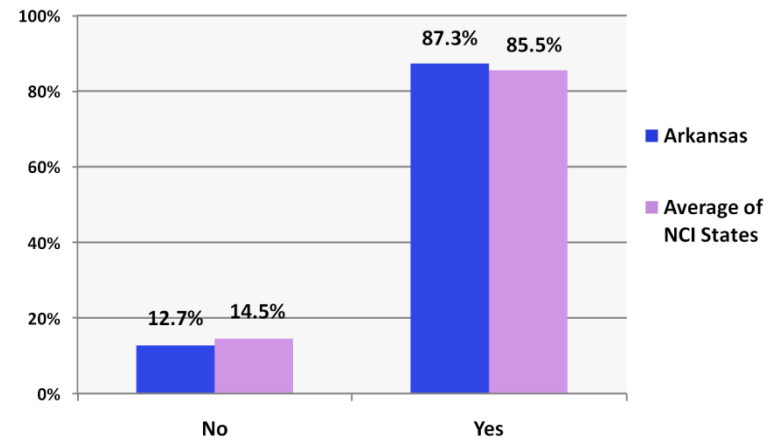
Consumer's Staff Have Adequate Training



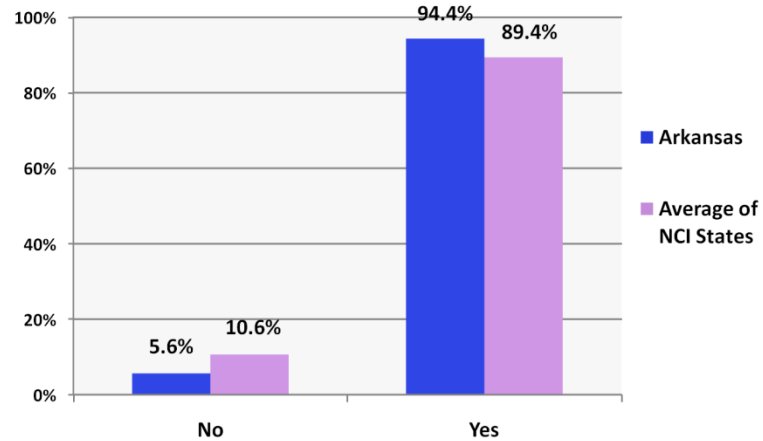
Consumer Feels Safe at Home



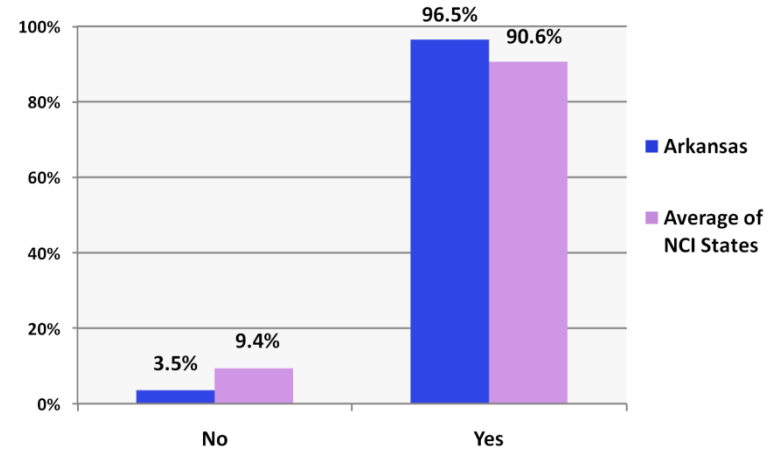
Consumer Feels Safe In Neighborhood



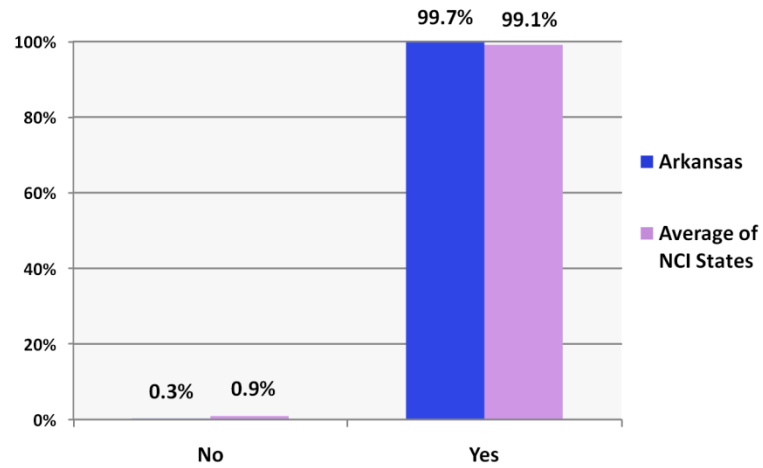
Consumer Feels Safe at Work/Day Program/Daily Activity



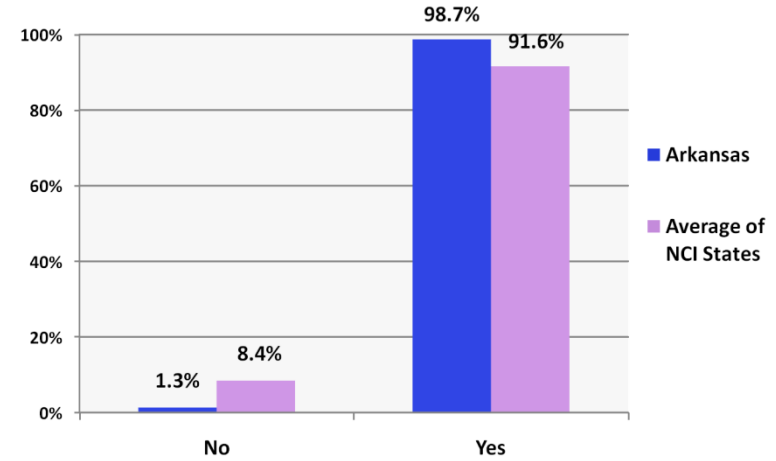
Consumer Has Someone to Go To When He/She Feels Afraid



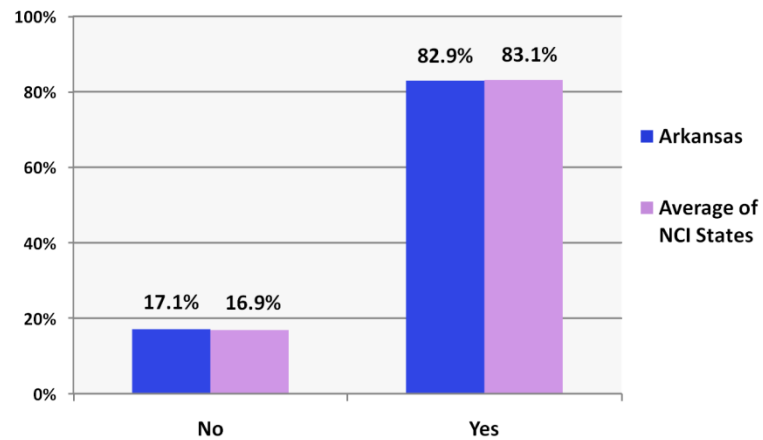
Consumer Has a Primary Doctor



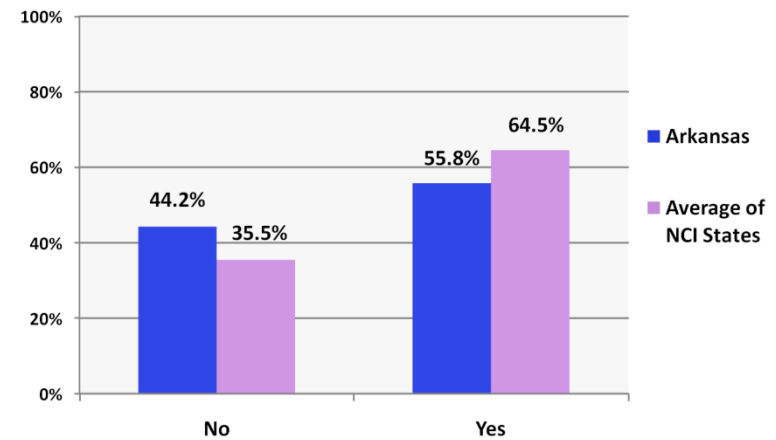
Consumer Has Had a Complete Annual Physical Exam In the Past Year



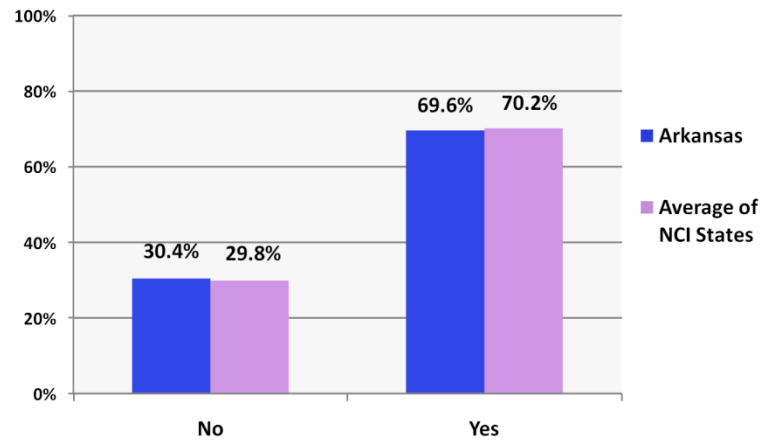
Consumer Has Had a Routine Dental Exam In the Past Year



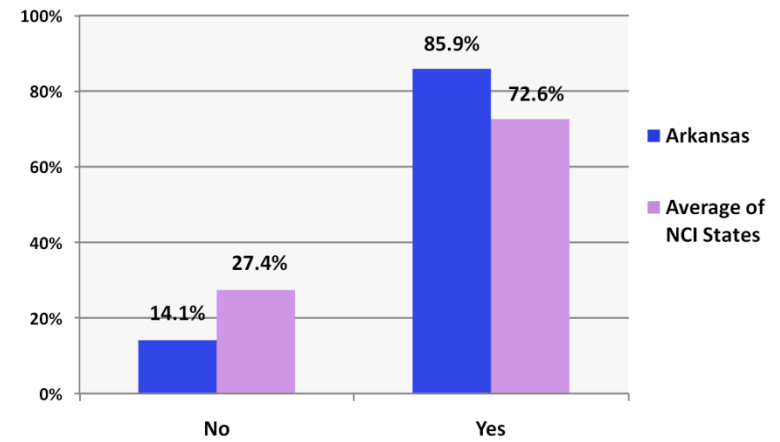
Consumer Has Had a Vision Screening In the Past Year



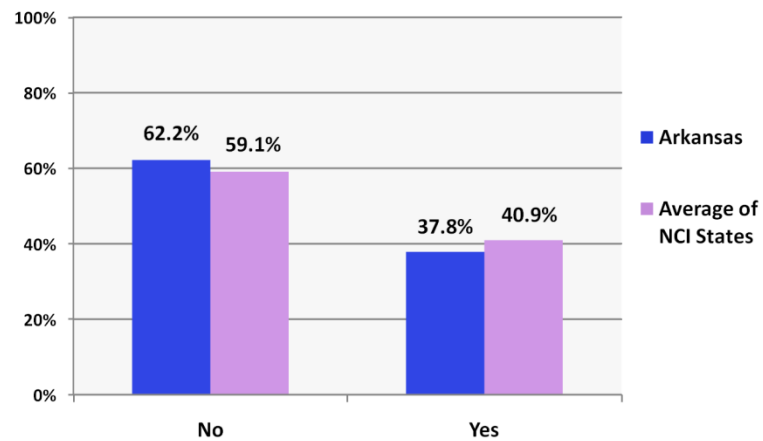
Consumer Has Had a Hearing Test In the Past 5 Years



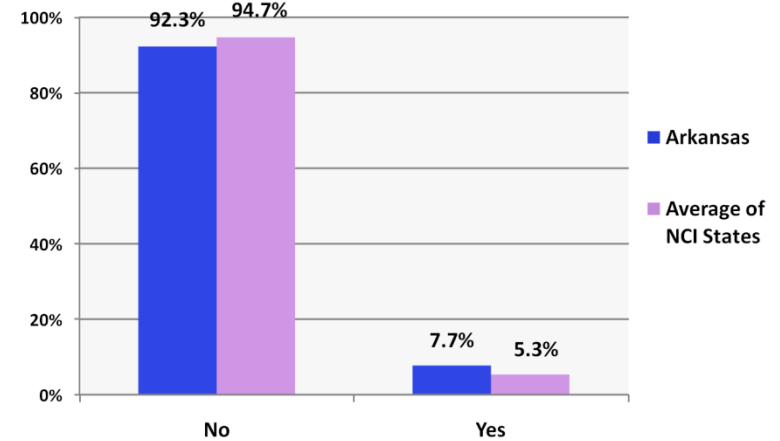
Consumer Has Had a Flu Vaccination In the Past Year



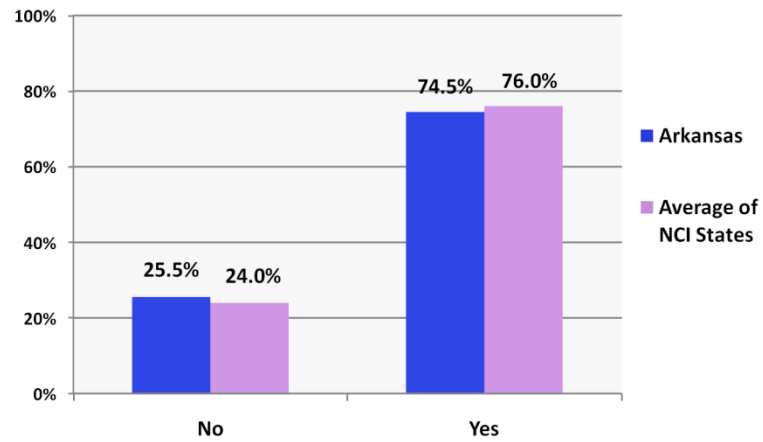
Consumer Has Had a Vaccination For Pneumonia



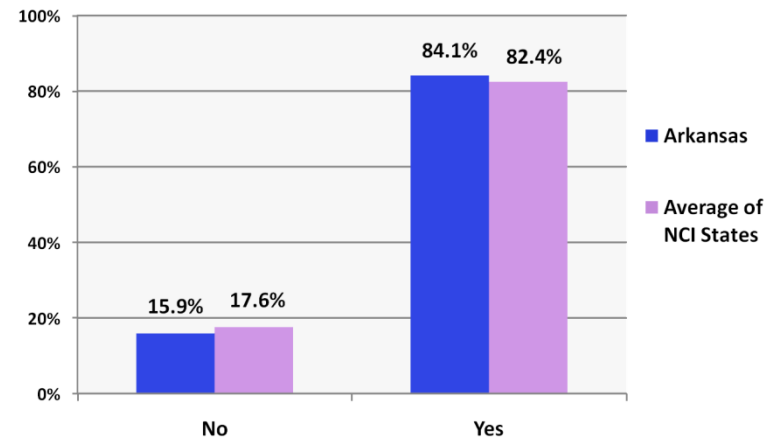
Consumer Is In Poor Health



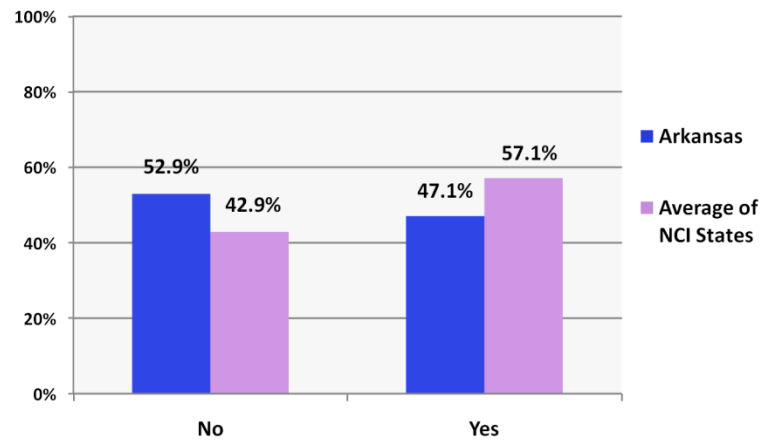
Consumer Has Had a Pap Test in Past 3 Years



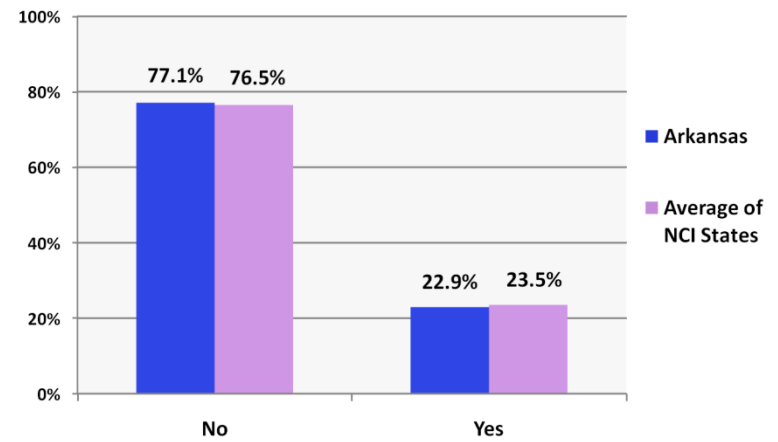
**Consumer Has Had a Mammogram in Past 2 Years
(Women over 40)**



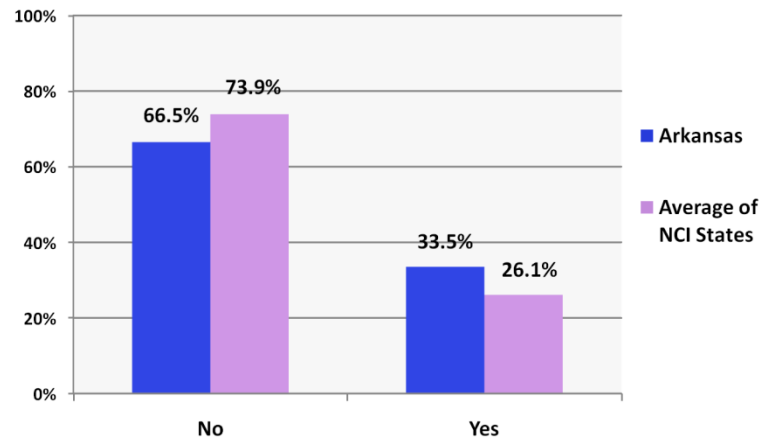
Consumer Has Had a PSA Test in Past Year (Males over 50)



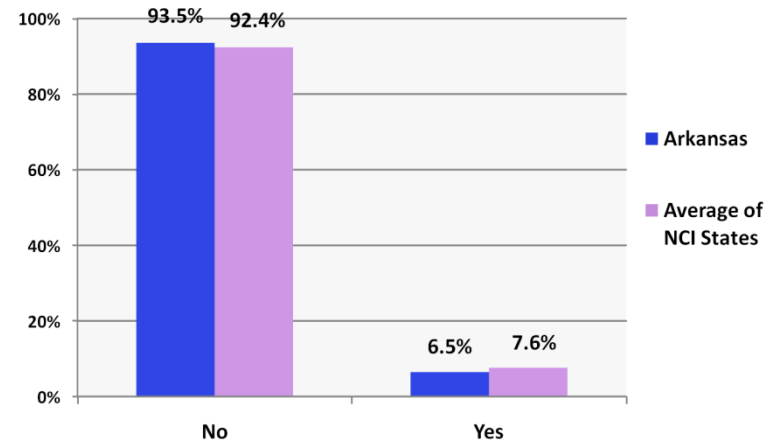
**Consumer Has Had a Colorectal Cancer Screening
in Past Year (Those over 50)**



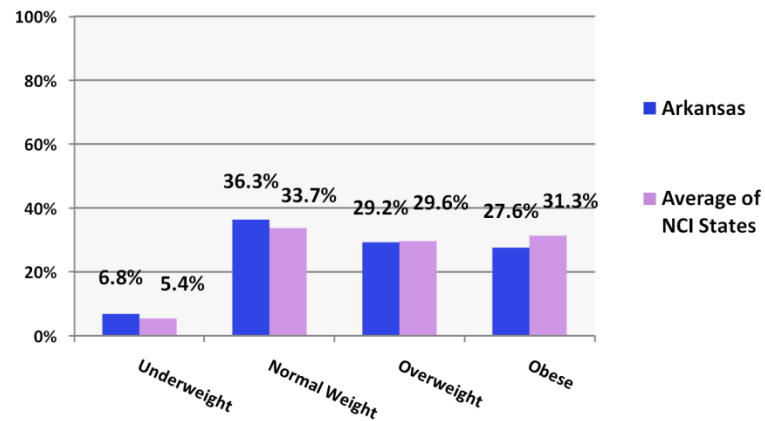
**Consumer Engages in Moderate Physical Activity
For At Least 30 Mins 3 Times a Week**



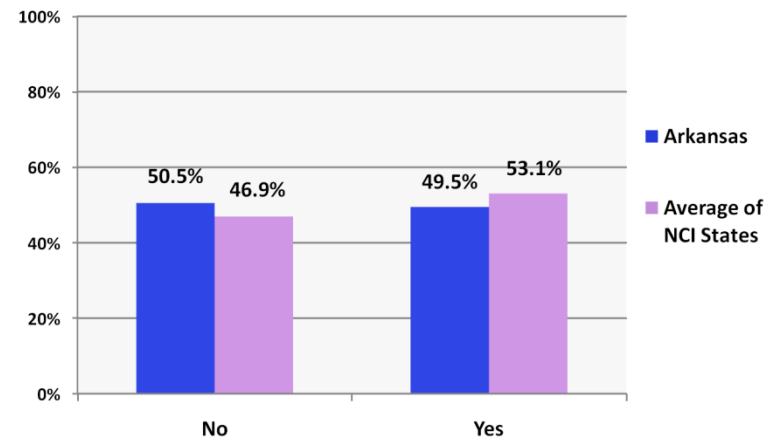
Consumer Smokes Or Chews Tobacco



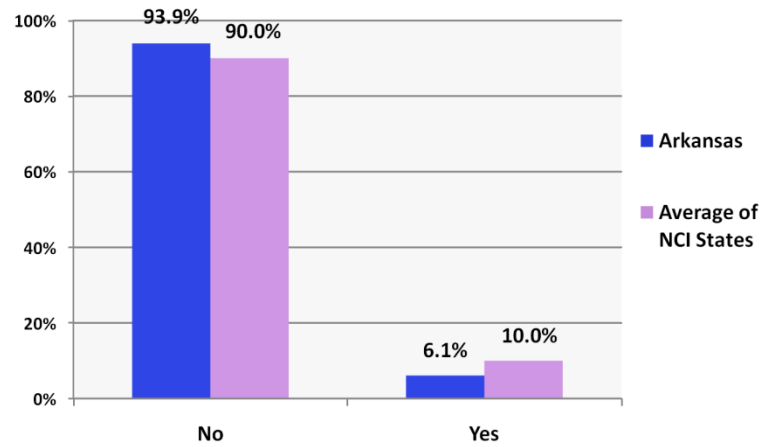
Consumer's BMI



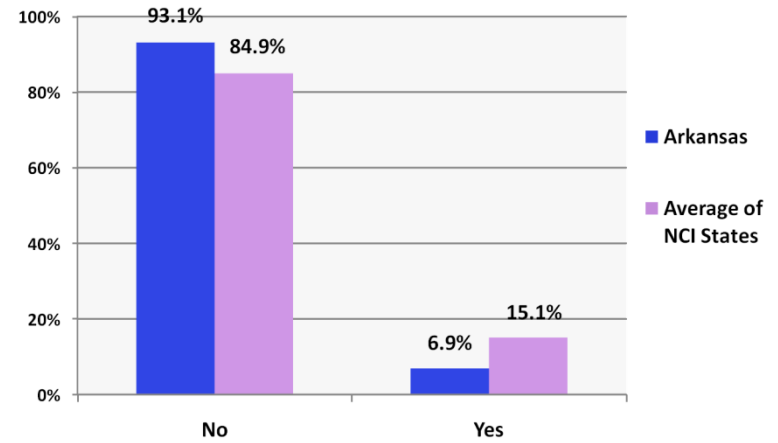
**Consumer Takes At Least One Med For
Mood/Anxiety/Behavior/Psychotic Disorders**



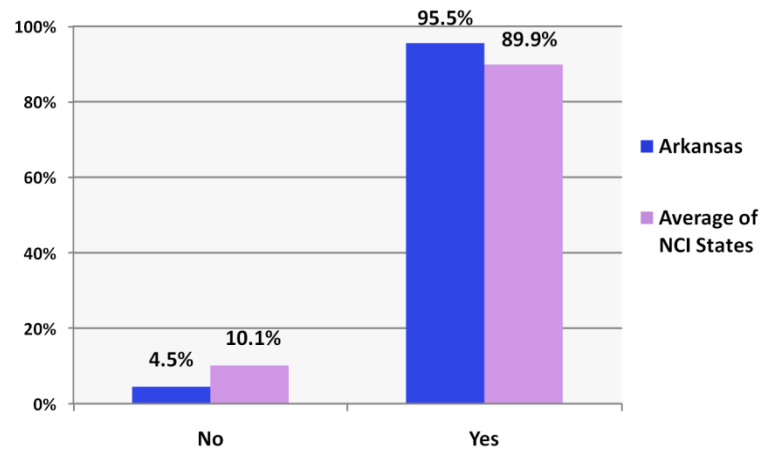
Consumer's Home is Entered Without Permission



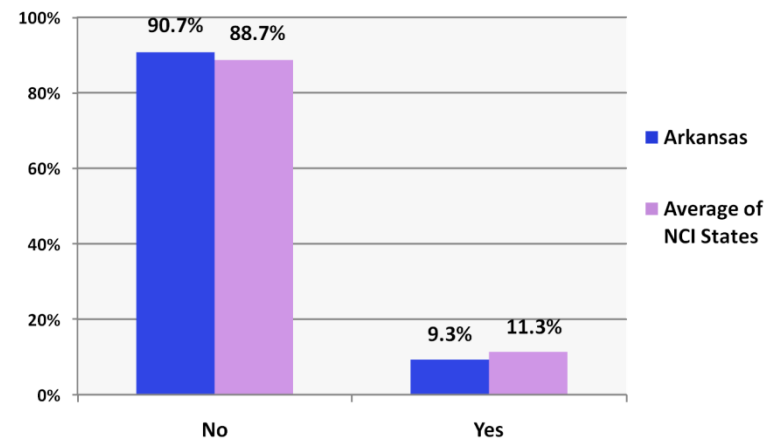
Consumer's Bedroom is Entered Without Permission



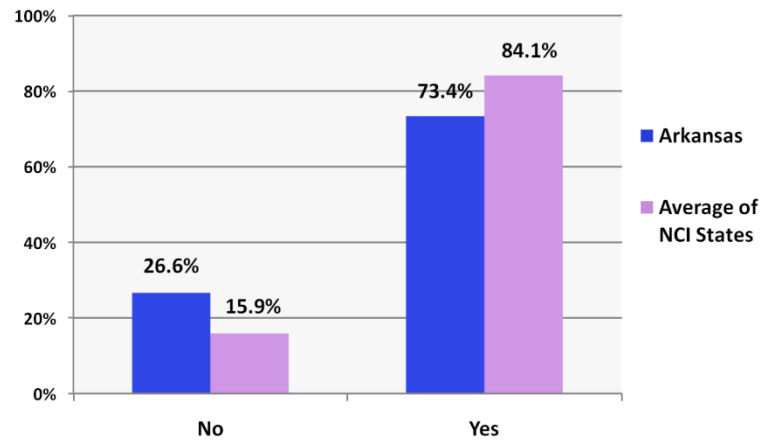
Consumer Has Enough Privacy at Home



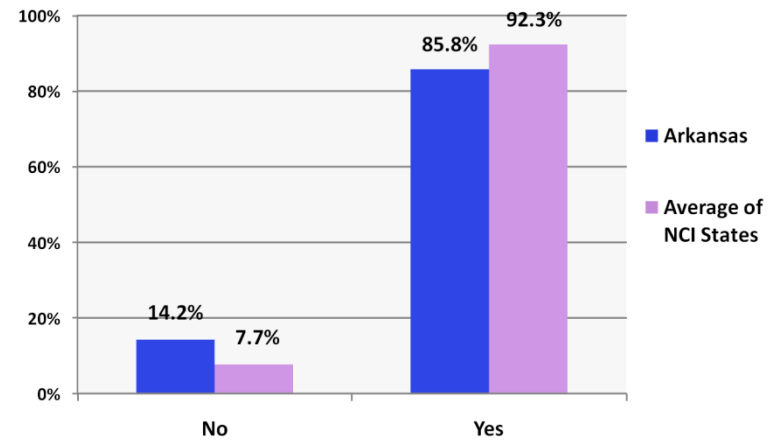
Consumer's Mail Is Open Without Permission



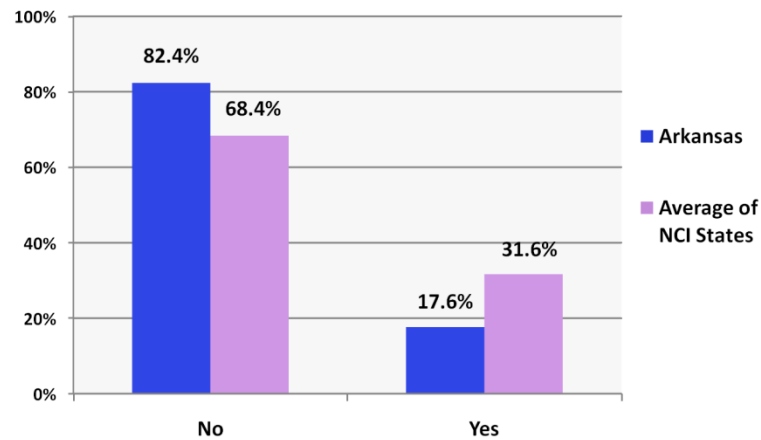
Consumer Can Be Alone With Visitors At Home



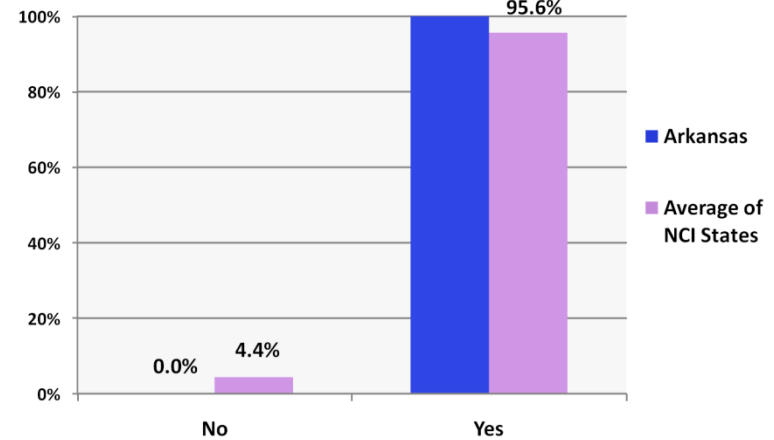
Consumer Is Allowed To Use Phone/Internet When He/She Want To



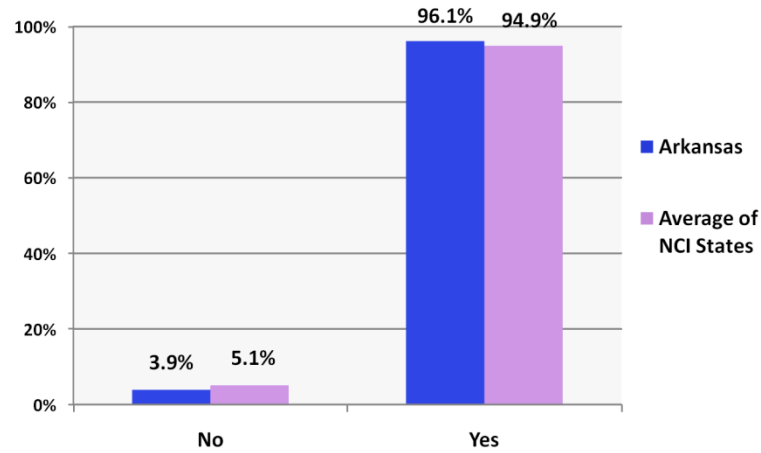
Consumer Has Participated In a Self-Advocacy Group/Meeting



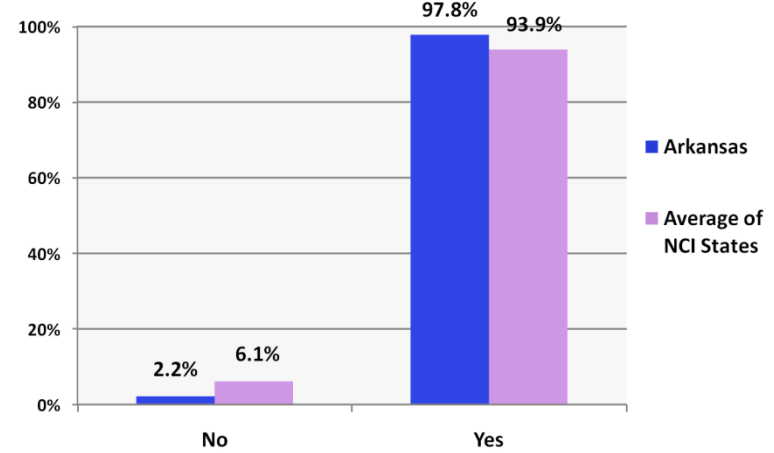
Consumer's Staff At Work Treat Him/Her with Respect



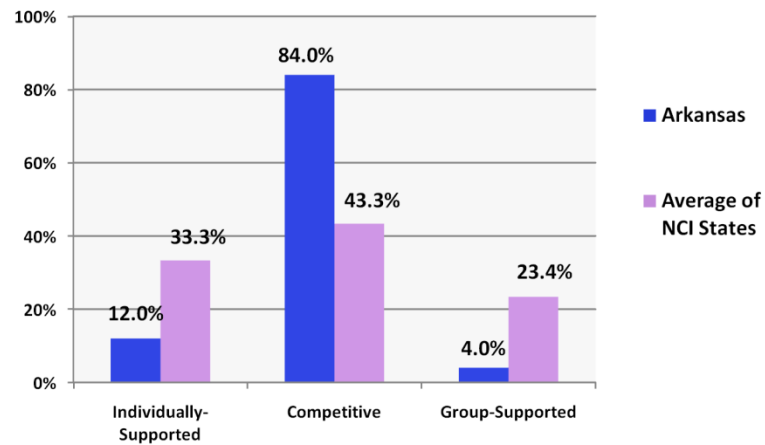
**Consumer's Staff At Day Program/Daily Activity
Treat Him/Her with Respect**



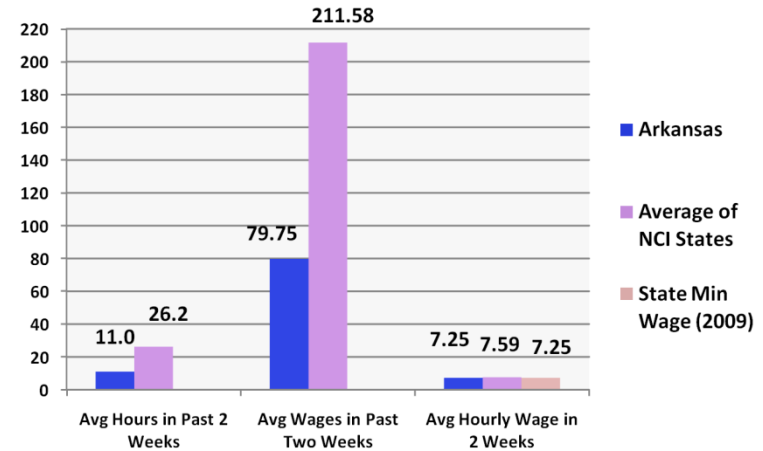
**Consumer's Staff At Home Treat Him/Her With
Respect**



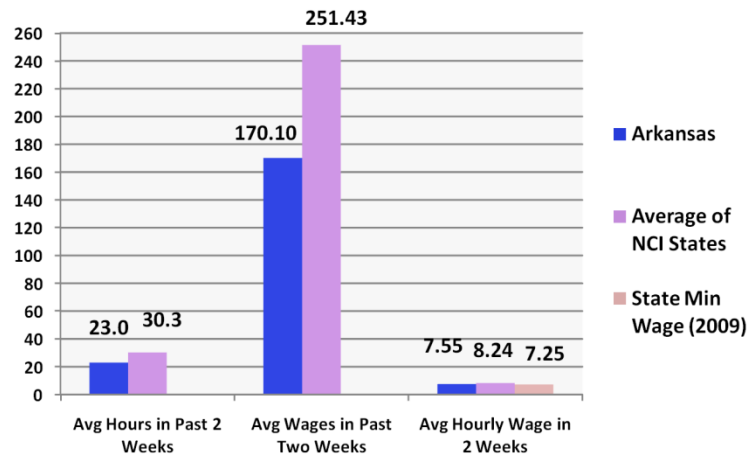
Consumers' Community Employment



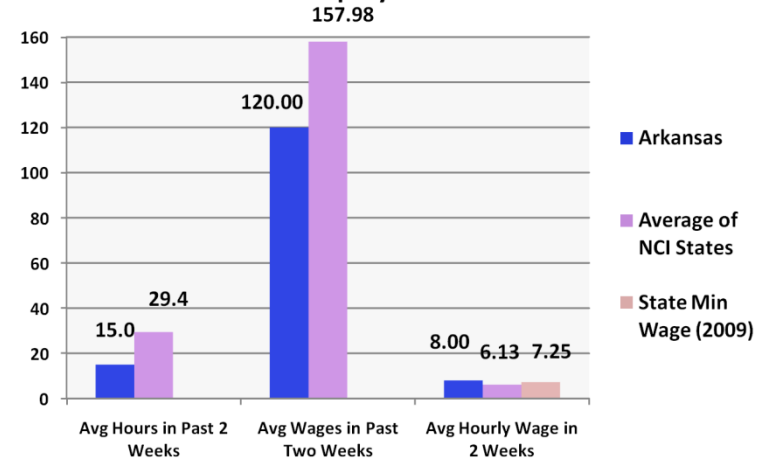
**Consumer in Individually-Supported Community
Employment**



Consumer in Competitive Community Employment



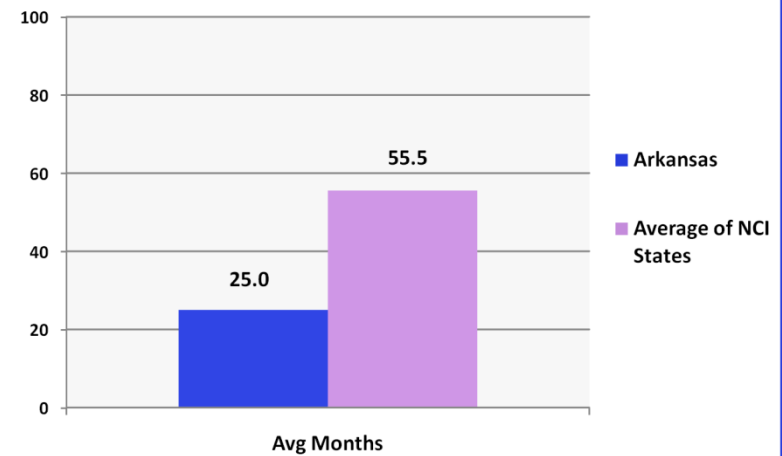
Consumer in Group-Supported Community Employment



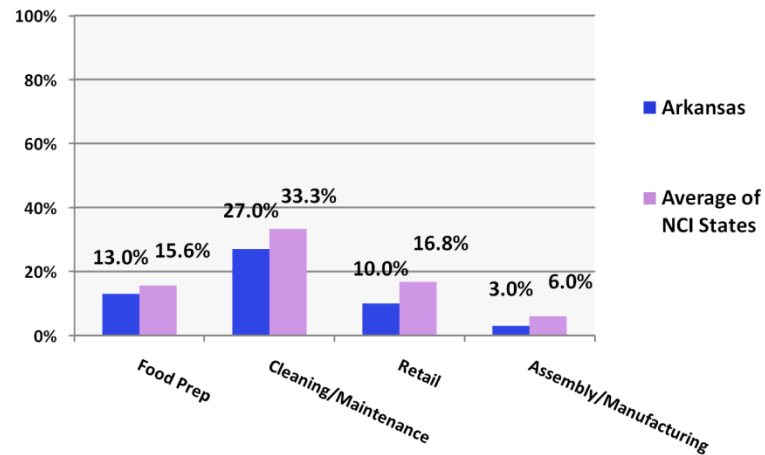
Consumer's Overall Employment



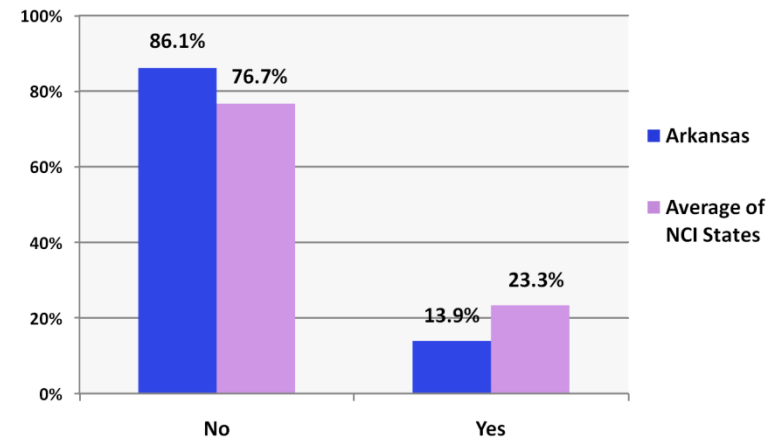
Consumer's Length of Time At Current Community Job



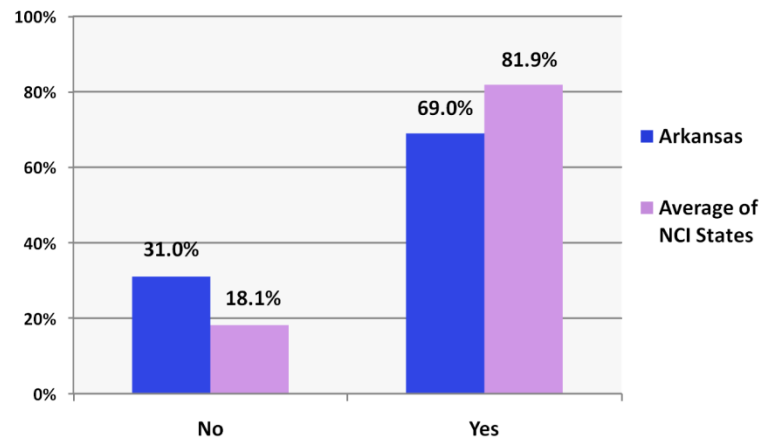
Consumer's Job is In Top 4 Most Common Community Job Categories



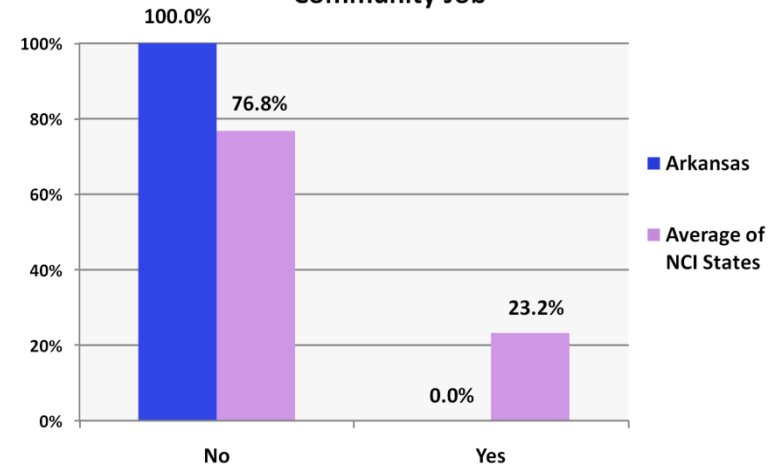
Consumer Has Integrated Employment As a Goal In His/Her Service Plan



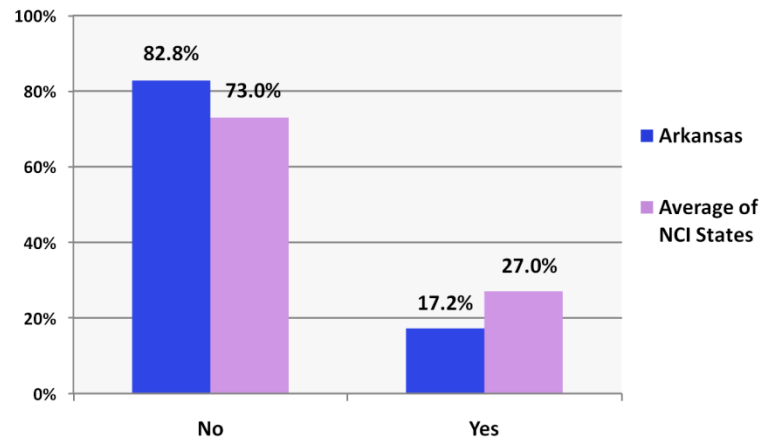
Consumer Worked 10 Out of Last 12 Months In Community Job



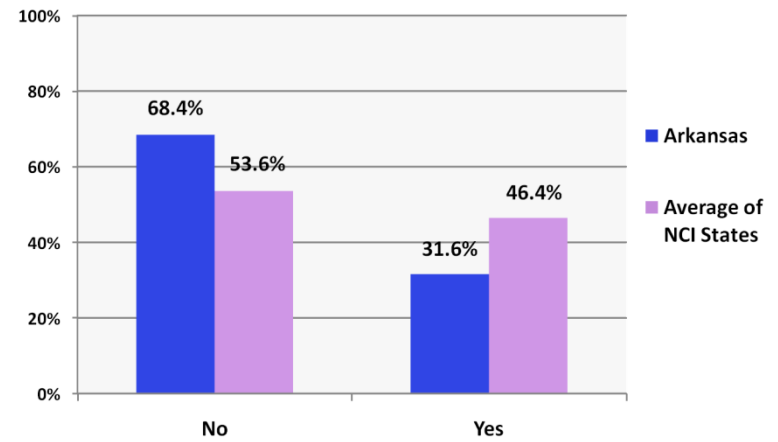
Consumer Received Paid Vacation/Sick Time in Community Job



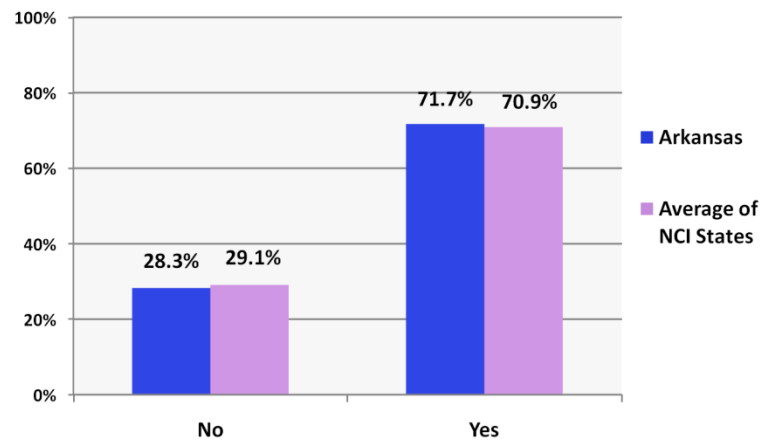
Consumer Has a Job in Community



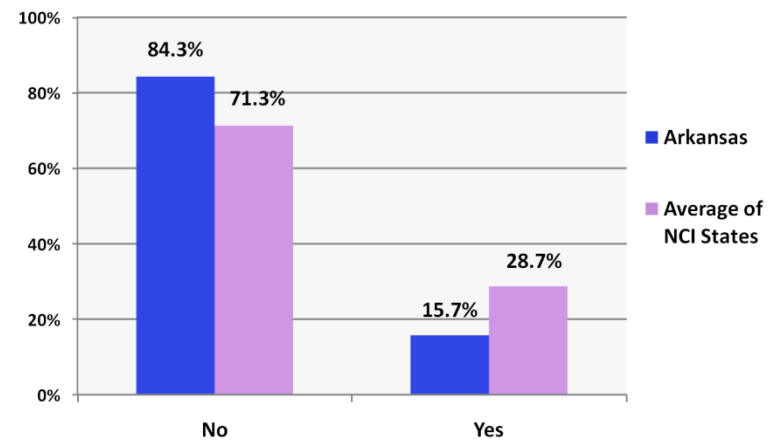
Consumer Does Not Have a Job in Community But Would Like One



Consumer Goes to a Day Program/Daily Activity



Consumer Does Volunteer Work



Summary

Recommendations/best practices for interpreting results:

- The NCI State Report allows the state to compare its own results against the average across all NCI states reporting for that particular year.
- The NCI State Report will be generated on an annual basis, enabling states to track system-level changes in performance and outcomes over time as well as in relation to the average across all NCI states.

Cautions:

- All the data presented in this report are “raw” data, meaning no statistical testing was performed. For individual state-to-state comparisons, please refer to the 2009-10 NCI Consumer Survey Report, which is posted on the NCI website (www.nationalcoreindicators.org).
- A few of these charts show results for questions that had a small number of survey responses. To locate the n’s (number of responses) for each question, please review the aforementioned 2009-10 NCI Consumer Survey Report.
- If comparing these results to 2008-09 state report results, it should be noted that in 2009-10 the “Don’t Know” responses for the health indicators (e.g., last mammogram) were not included in the analysis. This is a change from 2008-09 when the “Don’t Know” responses were included.

To review additional NCI reports, visit www.nationalcoreindicators.org.

For further information regarding this State Report, please contact Josh Engler at jengler@hsri.org.